

RWD PROJECT



Functional Specification Requirements

Sprint 5.1 Account and Login - Order and Address Book

Version V02

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Mon Jun 10 2019

Assumptions

All dropdowns or links related to Account & Loyalty and Cart & Checkout will be determined in their corresponding sprints.

All header variations will be provided in DSM Library and on Zeplin.

All icons are images unless stated otherwise.

All iconography and their variations are available in Invision DSM Library and on Zeplin.

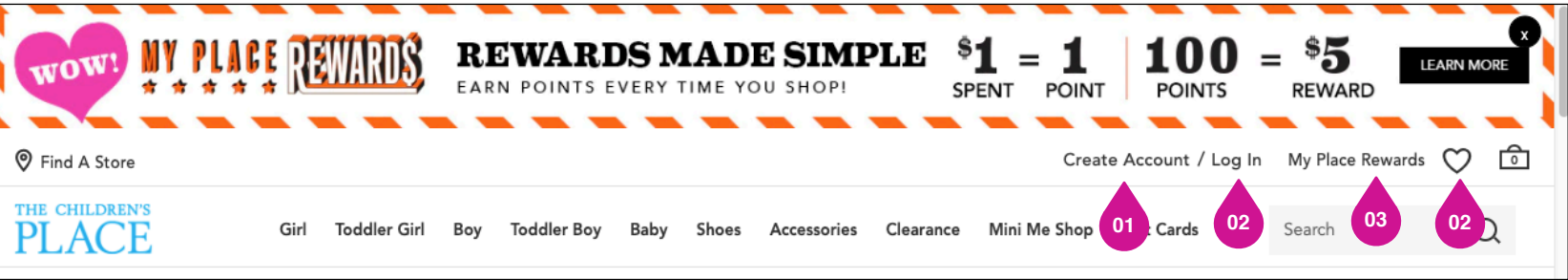
All existing modals will be skinned with new atomic design styles (typography, colors, buttons, etc) provided in DSM Library.

Functionality mirrors the mobile website except when noted.

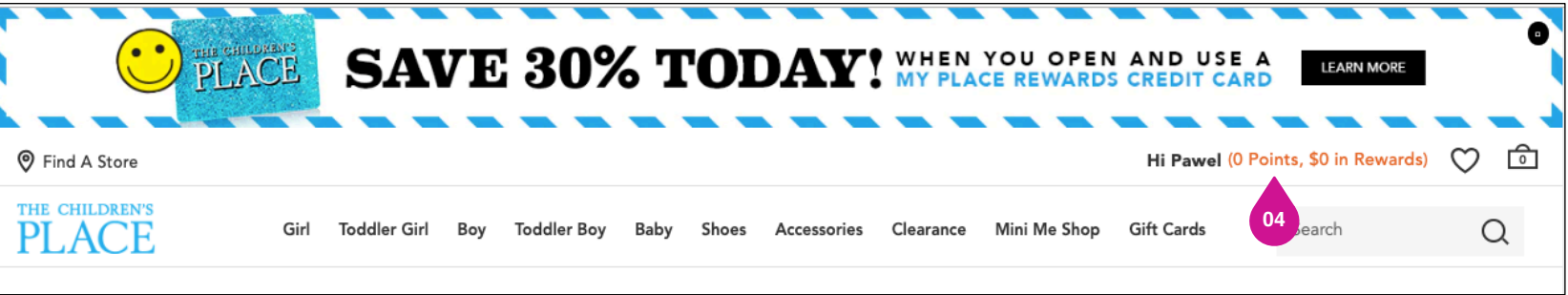
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Header before Log In



Header after Log In



Global Account and Log In Access Points

NOTES:

01. Points of entry to Create Account
Clicking on the Create Account link opens up a corresponding panel with the form fields for the account creation. Additionally user can switch to Log In panel.

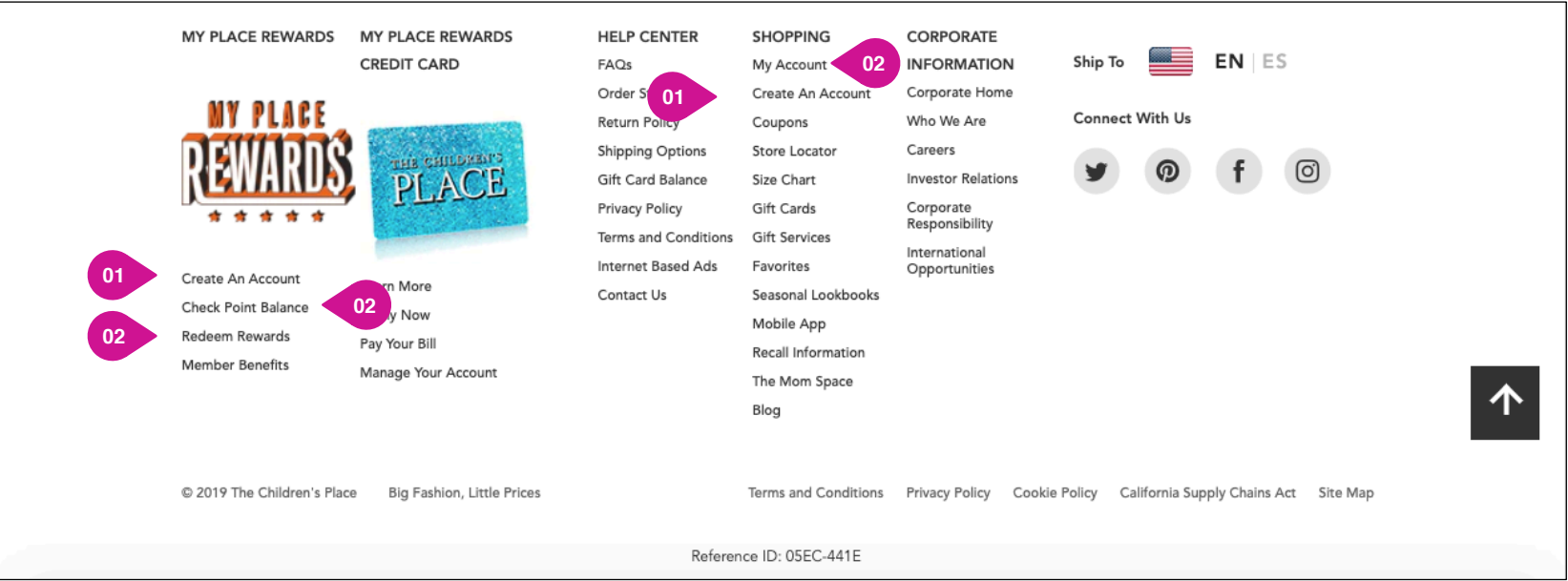
02. Points of entry to Log In
Clicking on the Log In link opens up a corresponding panel. Additionally, user can switch to Create Account panel.

03. Points of entry to My Place Rewards
User can also access Create Account and Log In from My Place Rewards panel.

04. Account Dashboard
After Log In links 01, 02, 03 get replaces with one link which is taking user to Account Overview panel. From this panel user can go to Account Details pages and can also Log Out.

Notes: There are additional My Account and Log In access points that can appear within a content of the pages as needed.

Footer



LOG IN



Initial Panel

The Initial Panel is a login and registration screen. It features a header with navigation links: 'Create Account / Log In', 'My Place Rewards', a heart icon, and a shopping cart icon. The main content area is titled 'MY PLACE REWARDS' and includes a welcome message: 'Welcome back! Log in to earn points for MY PLACE REWARDS'. Below this, a message states: 'Signed up in store? An online account has been created with your email! [Click here](#) to reset your password.' The form contains an 'Email Address' field, a 'Password' field with a 'Show' toggle (callout 03), a 'Remember me' checkbox (callout 02), and a 'Forgot password?' link (callout 04). A 'LOG IN' button (callout 05) is positioned below the form. At the bottom, a message says 'Don't have an account? Create one now to start earning points!' followed by a 'CREATE ACCOUNT' button (callout 06).

Password Reminder

The Password Reminder panel is accessed via a '< Back to Log In' link. It features a heading 'Forgot your password?' and a sub-heading 'No worries!'. The instructions read: 'Enter your email address, and we'll send you instructions to reset your password.' Below this is an 'Email Address' field (callout 11) and a 'RESET PASSWORD' button (callout 12). At the bottom, a message says 'Don't have an account? Create one now to start earning points!' followed by a 'CREATE ACCOUNT' button.

Form Validation

The Form Validation panel shows the login form with error messages. The 'Email Address' field (callout 07) contains 'jerry' and displays the error 'Email format is invalid.' The 'Password' field (callout 08) is empty and displays the error 'This field is required.' The 'Remember me' checkbox (callout 02) is checked. The 'LOG IN' button (callout 09) is blue, indicating it is active. The 'CREATE ACCOUNT' button (callout 10) is at the bottom.

Password Reminder Confirmation

The Password Reminder Confirmation panel shows a confirmation message. It features a heading 'Forgot your password?' and a sub-heading 'Don't worry!'. The instructions read: 'Enter your email address below and we'll send you instructions to reset your password.' Below this is a green box containing the message: 'Check your email! We've just sent you instructions to reset your password. Didn't get your email? Check your spam, or [click here](#) to contact customer service.' (callout 13). Below the box is a 'RETURN TO LOGIN' button (callout 14). At the bottom, a message says 'Don't have an account? Create one now to start earning points!' followed by a 'CREATE ACCOUNT' button.

Log In Panels

NOTES:

01. Points of entry to Log In panel
Clicking on the Log In link opens up this panel.

02. Remember Me
This checkbox is checked by default.

03. Show/Hide Password
Clicking on this icon toggles password visibility.

04. Forgot Password Link
Changes this panel to password retrieval panel.

05. Log In Button
This button changes state to active only when all requirements are met and user is able to submit the form.

06. Create Account Button
This button switches panel to Create Account view.

07. Email Validation
Apply standard email formation validation and display corresponding message if the conditions are not met. Additionally, this checks for the existence of the email in the registration database and displays error when there is no match.

08. Password Required
If this filed is empty display a validation message.

09. Login Button
If all validation conditions are met this button becomes active and allows user to submit login credentials. After a Log In user is redirected to a Homepage.

10. Create Account Button
At any time user can switch to Create Account mode.

11. Email Address Field
User enters email address. System validates correct email format upon submission. It also checks if the email exists in the database and displays a corresponding validation message if needed.

12. Reset Password Button
If correctly formatted email is entered in the field above this button becomes active. If email submitted does not exist in the database an error message is displayed.

13. Confirmation Message
If email was found in the system a confirmation message is displayed with the further instructions to the user. This message also contains a link to Customer Service in case of the need for human intervention.

14. Return to Log In Button
A button allowing user to return to a log in panel is also dislaved in addition to a confirmation message.

MY ACCOUNT



Initial panel

Create Account / Log InMy Place Rewards

01

MY PLACE REWARDS

First NameLast Name

Email AddressConfirm Email Address

PasswordShowConfirm PasswordShow

Zip CodePhone Number

02

I agree to the [terms & conditions](#) of the My Place Rewards Program, and I understand I will receive marketing communications from The Children's Place, including email and direct mail. I can withdraw my consent to receive marketing emails at any time. [Contact us.](#)

03

Remember me.

Not recommended on shared devices.

04

CREATE ACCOUNT

Validation messages

Create Account / Log InMy Place Rewards

MY PLACE REWARDS

First NameLast Name

Email Address05Confirm Email Address06

Password07Confirm Password08

Zip CodePhone Number

05

Email format is invalid.

06

Email addresses must match

07

Please enter a valid password.

08

Passwords must match

111112344322341

09

I agree to the [terms & conditions](#) of the My Place Rewards Program, and I understand I will receive marketing communications from The Children's Place, including email and direct mail. I can withdraw my consent to receive marketing emails at any time. [Contact us.](#)

10

Remember me.

Not recommended on shared devices.

11

CREATE ACCOUNT

Create Account Panels

NOTES:

01. Points of entry to Create Account

Clicking on the Create Account link opens up this panel.

02. Terms and Conditions

By default this box is unchecked. User is required to check this box before Create Account button is activated.

03. Remember Me Button

This button is checked by default.

04. Create Account Button

This button is inactive until all the validation conditions are met.

05. Email Validation

Apply standard email formation validation and display corresponding message if the conditions are not met.

06. Email Match

Check if both emails match and display corresponding message if the conditions are not met.

07. Password Requirements

Please check if password meets minimum requirements and display corresponding message if the conditions are not met.

08. Password Match

Check if both passwords match and display corresponding message if the conditions are not met.

Password Requirements information

Create Account / Log InMy Place Rewards

MY PLACE REWARDS

First NameLast Name

Email AddressConfirm Email Address

PasswordShowConfirm PasswordHide

Zip CodePhone Number

09

I agree to the [terms & conditions](#) of the My Place Rewards Program, and I understand I will receive marketing communications from The Children's Place, including email and direct mail. I can withdraw my consent to receive marketing emails at any time. [Contact us.](#)

10

Remember me.

Not recommended on shared devices.

11

CREATE ACCOUNT

Submission Validation and Confirmation

Create Account / Log InMy Place Rewards

MY PLACE REWARDS

The email address you entered matches an existing account.

12

First NameLast Name

Email AddressConfirm Email Address

PasswordHideConfirm PasswordShow

Zip CodePhone Number

12

I agree to the [terms & conditions](#) of the My Place Rewards Program, and I understand I will receive marketing communications from The Children's Place, including email and direct mail. I can withdraw my consent to receive marketing emails at any time. [Contact us.](#)

13

Remember me.

Not recommended on shared devices.

14

CREATE ACCOUNT

09. Password Requirements Information

When user clicks on the (i) icon display a popup with password requirements. Second click anywhere on the panel hides the popup.

10. Show/Hide password

Clicking on this icon toggles password visibility.

11. Create Account Button

This button changes state to active only when all requirements are met and user is able to submit the form. Check for the existence of email in the system after form is submitted.

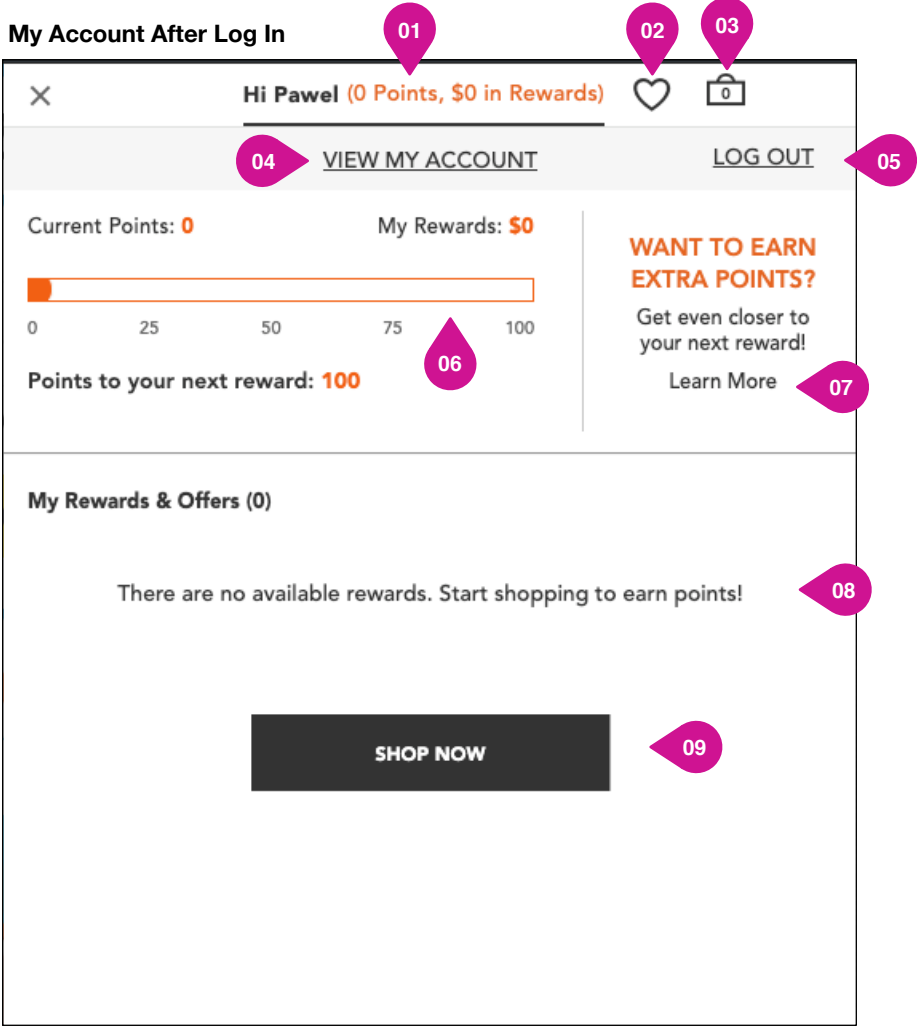
12. Form Submission Validation

Upon submission of the form check if user data exist already in the database and display a warning to the user to prevent duplicate accounts. Highlight the fields that need to be changed and disable submission button until errors are corrected.

If the account is created successfully use the same message space to display confirmation message to the user and after additional event like click or key press dismiss the panel and switch to logged in view.

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Fri Jun 07 2019

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My Account Panel

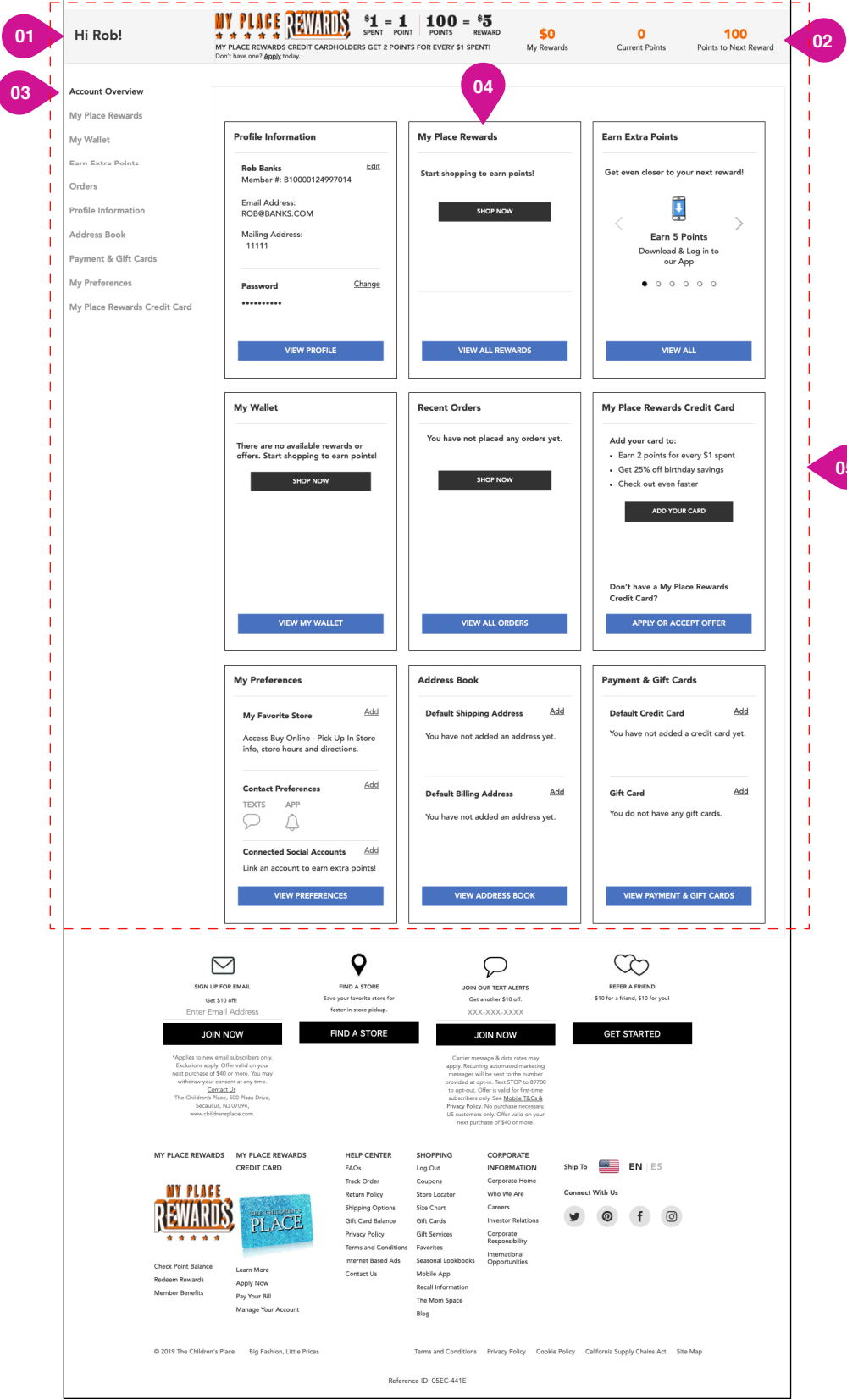
NOTES:

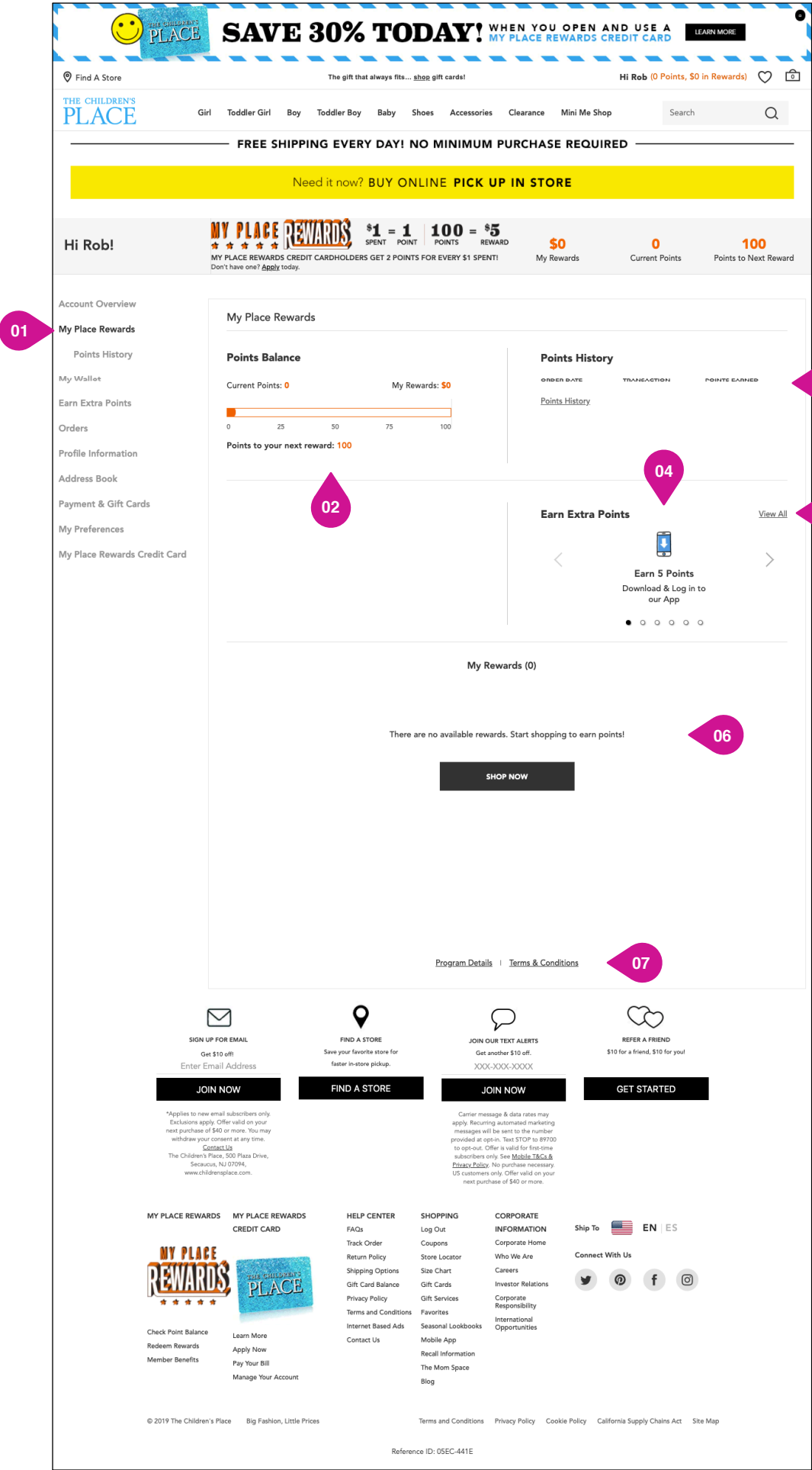
- 01. Points of entry to My Account Panel**
Clicking on this link opens up this panel.
- 02. Favorites**
Clicking on this icon takes user to a Favorites page.
- 03. Shopping Cart**
Number inside the icon indicates how many items are inside. Clicking on this icon opens up a Shopping Cart panel replacing the existing My Account panel.
- 04. View My Account Link**
Takes user to a dedicated My Account section with more details about user's account.
- 05. Log Out**
This logs user out and changes corresponding links in the header and footer
- 06. Reward Progress Bar**
Dynamically displayed bar informing user about his/her progress towards next goal.
- 07. Learn More Link**
Takes user to a dedicated Rewards page.
- 08. Personalized Rewards**
If user qualifies for personalized rewards and offers they would be displayed here.
- 09. Shop Now Button**
Takes user to Homepage.

Account Overview

NOTES:

01. Greetings
- Display a personalized greetings using user’s first name.
02. Rewards Module
- Displays user rewards and progress towards next level. This module is persistent on all My Account pages.
03. My Account Navigation
- Sub-navigation to different sections of My Account. Highlight the current section.
04. My Accounts Dashboard
- Quick Overview modules present information about different sections on My Account (corresponding to the side navigation). Please note that those are a free floating modules displayed either in two or three columns depending on the width of the browser window.
05. My Account Module Area
- This is the content container for My Account section of the website.





My Place Rewards

NOTES:

01. Navigation and Sub-navigation

Highlight the current section. If there is a secondary level module, expand the navigation to show it.

02. Point Balance Module

Displayed current point balance and progress towards next reward.

03. Points History

History of past transactions/orders and a number of point obtained during them. Clicking on Points History link takes user to a subsection with a full points history page (next page).

04. Earn Extra Points

Carousel displaying additional ways of earning points.

05. Show All Link

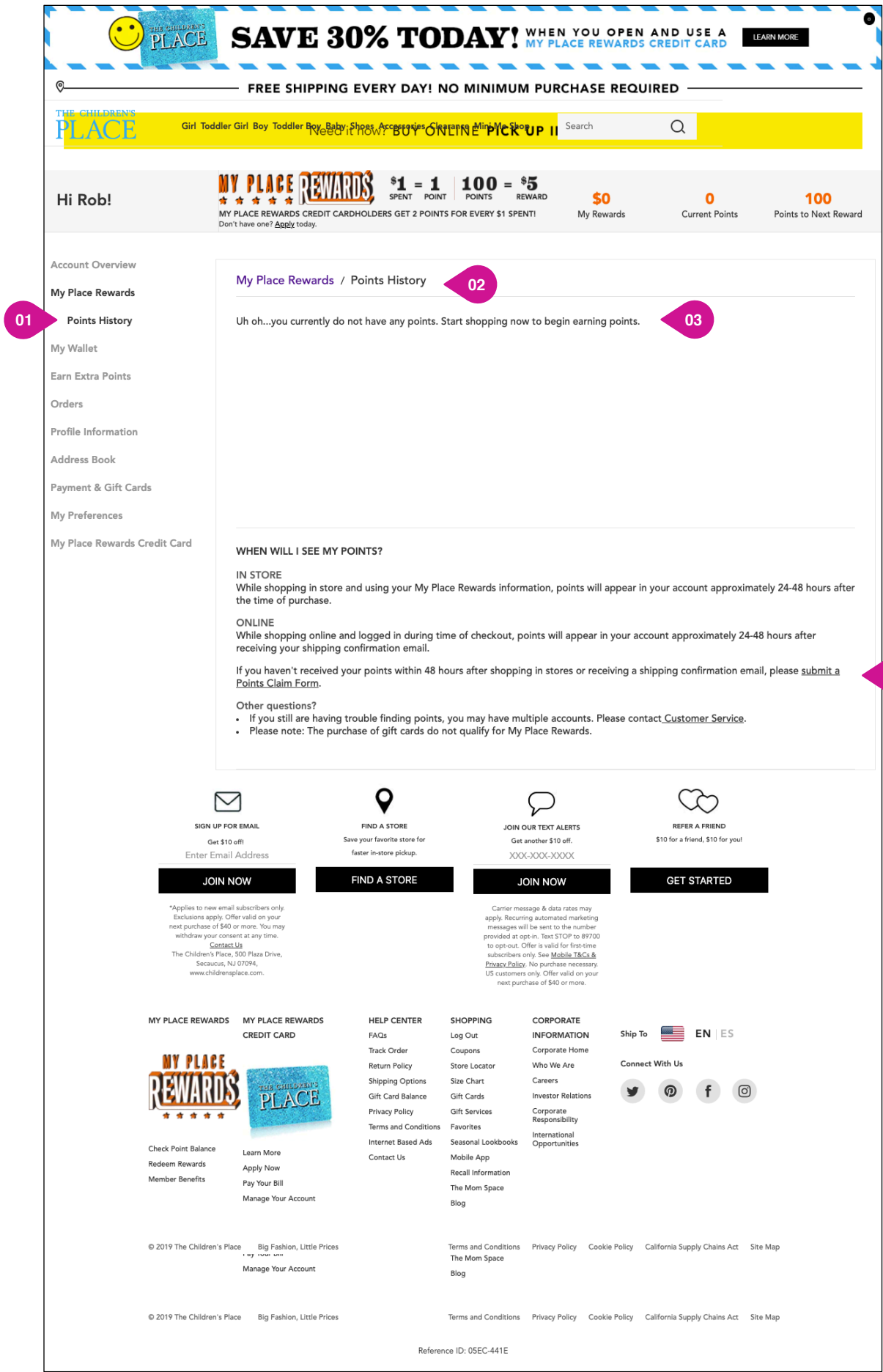
Takes user to Earn Extra Points section of My Account.

06. My Rewards

Displays rewards available to user. Shop Now button takes user to Homepage.

07. Program Details and Terms and Conditions Links

Takes user to a corresponding pages outside of My Account section.



My Place Rewards/Points History

NOTES:

- 01. Points History**
Please note that both Section and Sub-section navigation items are indicated in the navigation.
- 02. Breadcrumbs**
Use breadcrumbs to indicate location in the My Account hierarchy. Sections of breadcrumbs are clickable if applicable.
- 03. Points History**
Display full history of orders and corresponding points. If user has no points display a corresponding message.
- 04. Additional Instruction**
Display additional instructions about points with the link to Points Submission form and Customer Service contact.

Initial panel

My Place Rewards / Points Claim

Please fill out the information below to claim points from a recent purchase.

Transaction type
In Store

My Place Rewards #: B10000124971157
First Name: Pawel
Last Name: Tulin
Email: ptulin@gmail.com

RECEIPT SAMPLE

Date

Store

Register

Transaction #

ITEMS 1

08-21-2012

10:02:10AM

9994

01

xxxx

2649

Store number

Register number

Transaction date

Transaction number

CANCEL

SUBMIT REQUEST

Validation

My Place Rewards / Points Claim

Please fill out the information below to claim points from a recent purchase.

Transaction type
In Store

My Place Rewards #: B10000124971157
First Name: Pawel
Last Name: Tulin
Email: ptulin@gmail.com

RECEIPT SAMPLE

Date

Store

Register

Transaction #

ITEMS 1

08-21-2012

10:02:10AM

9994

01

xxxx

2649

Store number

Register number

Transaction date

Transaction number

CANCEL

SUBMIT REQUEST

Date Picker

My Place Rewards #: B10000124971157
First Name: Pawel
Last Name: Tulin
Email: ptulin@gmail.com

June 2019

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6

Field is required.

Confirmation

My Place Rewards / Points History

Thank you for contacting us regarding your missing points. Please allow 48-72 hours to process your request. If more information is needed, a customer service representative will contact you.

ORDER DATE	TRANSACTION	POINTS EARNED
06/04/19	AddTwitterAcct	10
06/04/19	AppDownload	5

WHEN WILL I SEE MY POINTS?
IN STORE
While shopping in store and using your My Place Rewards information, points will appear in your account approximately 24-48 hours after the time of purchase.

My Place Rewards/Points Claim

NOTES:

01. Transaction Type

User can select where the transaction took place - in store or online. The default value is In Store.

02. Breadcrumbs

Use breadcrumbs to indicate location in the My Account hierarchy. Sections of breadcrumbs are clickable if applicable.

03. User Reward Account information

Display full history of orders and corresponding points. If user has no points display a corresponding message.

04. Transaction Details Form.

Allows user to enter transaction details. All fields required. Validation is performed real-time.

05. Cancel Button.

Takes user back to a previous page.

06. Submit Request Button.

Checks for required fields before submitting form. Display validation messages if needed.

07.Validation Messages

Validation is performed in real-time and after form submission. Check for required fields and correct value.

08.Date Picker

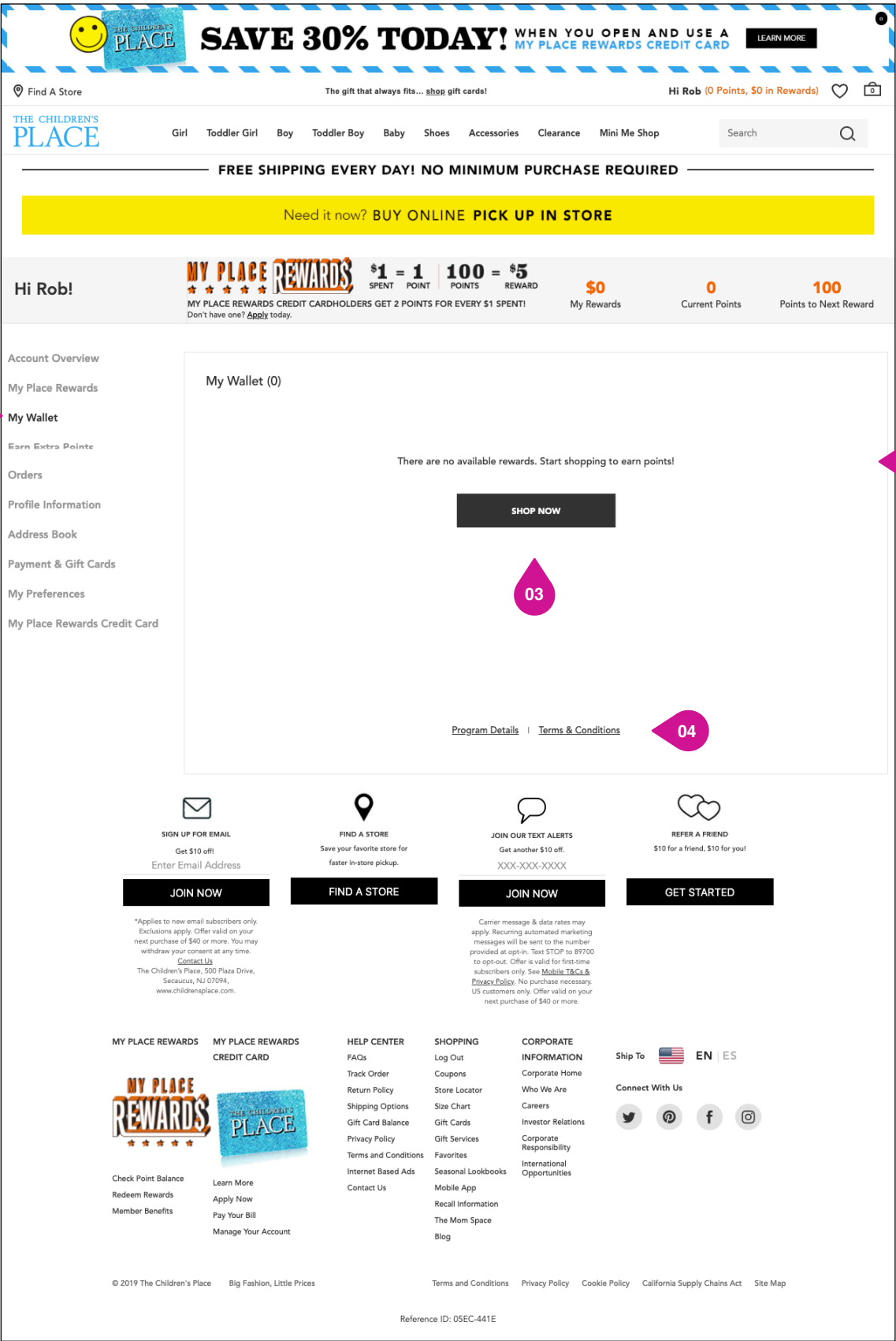
For transaction date user a Date/Calendar control.

09.Date Picker

After submission of transaction return user to Points History section and display a confirmation message.

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My Wallet

NOTES:

01. My Wallet Link

Indicate location and disable the link.

02. Content Area

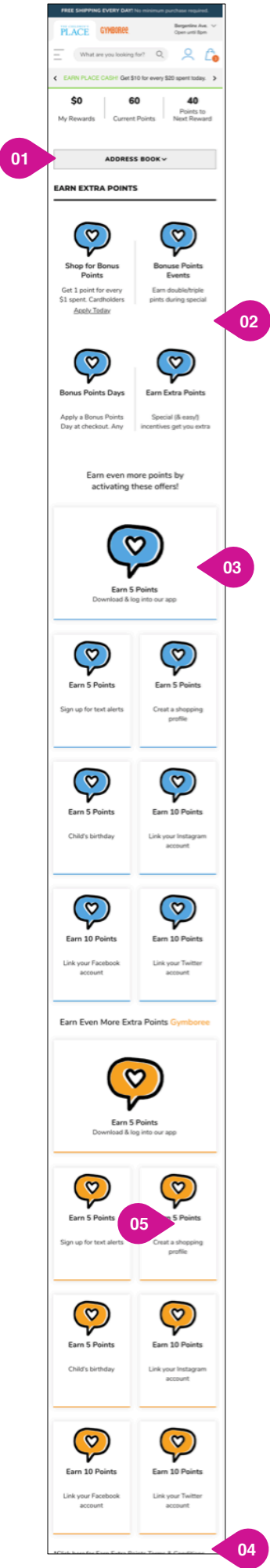
Displays information about available rewards points or the lack of thereof.

03. Shop Now Button

Takes user to Homepage.

04. Program Details and Terms and Conditions Links

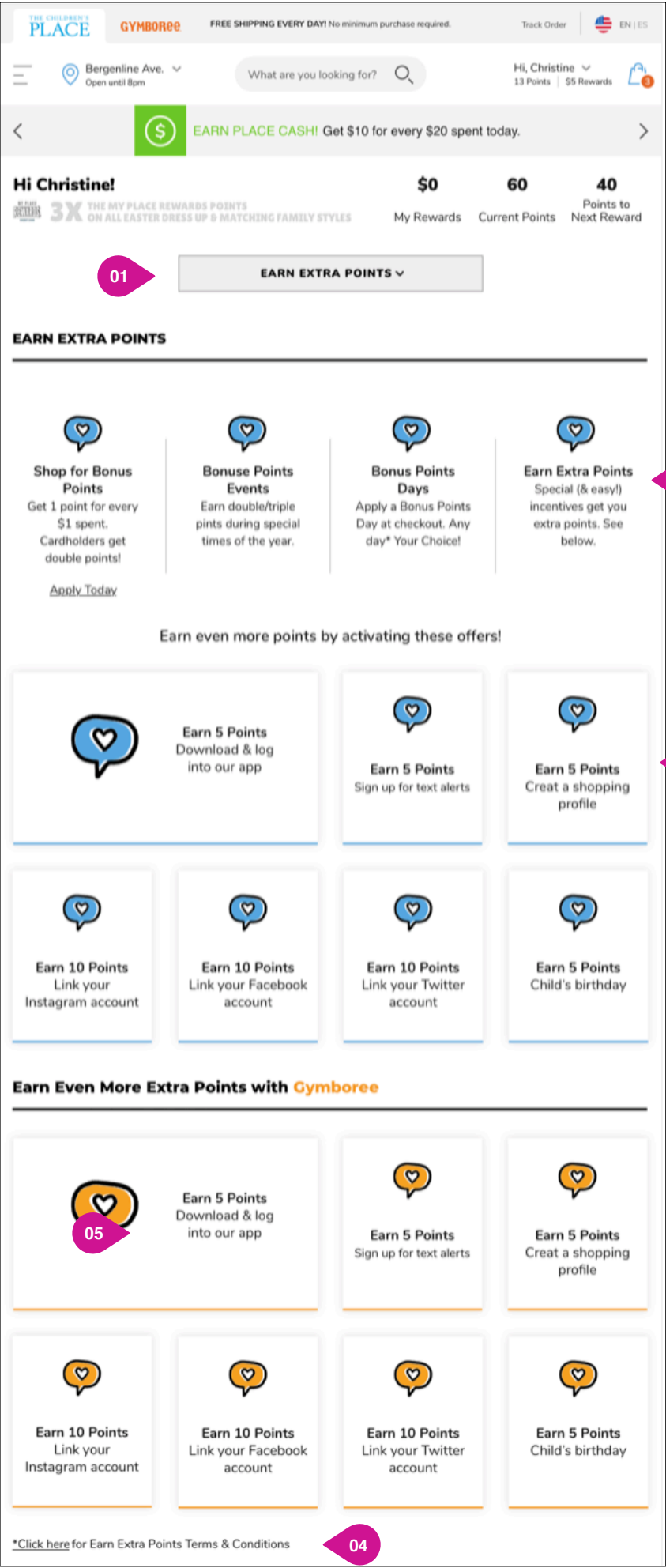
Takes user to a corresponding pages outside of My Account section.



Earn Extra Points - Mobile

NOTES:

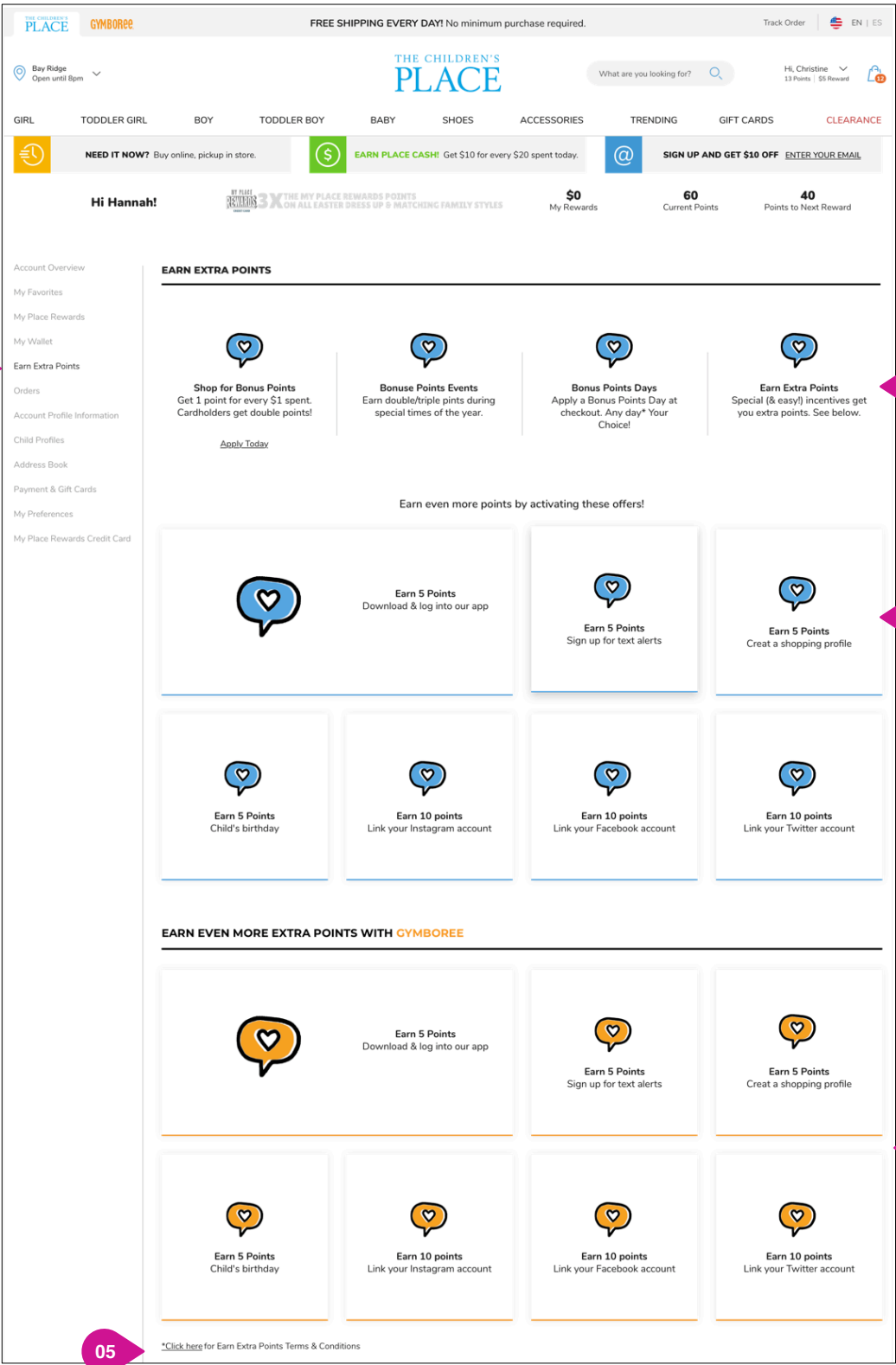
- 01. My Account Section Navigation**
The side navigation for My Account gets replaced by pulldown menu in mobile.
- 02. Ways of Earning Points Modules**
This row is fixed and always contain four offers. User can apply multiple times for store card.
- 03. Second Row**
The width of this row is set to full width of content area. It always contains one of the unused offers to earn points. Once any of the offers is accepted it will not be displayed and next offer will replace this space.
- 04. Additional Ways of Earning Points Modules.**
Contain floating modules which can be displayed in two or three columns depending on the viewport width. Each has a call to action which opens up a Lightbox popup with additional instruction. Popups are explained in the next page.
- 05. Terms and Conditions Link**
Takes user to a corresponding page outside of My Account section. Please note that we have several different T&C pages for different sections of the website.



Earn Extra Points - Tablet

NOTES:

- 01. My Account Section Navigation**
The side navigation for My Account gets replaced by pulldown menu in mobile.
- 02. Ways of Earning Points Modules**
This row is fixed and always contain four offers. User can apply multiple times for store card.
- 03. Second Row**
The width of this row is set to full width of content area. It always contains one of the unused offers to earn points. Once any of the offers is accepted it will not be displayed and next offer will replace this space.
- 04. Additional Ways of Earning Points Modules.**
Contain floating modules which can be displayed in two or three columns depending on the viewport width. Each has a call to action which opens up a Lightbox popup with additional instruction. Popups are explained in the next page.
- 05. Terms and Conditions Link**
Takes user to a corresponding page outside of My Account section. Please note that we have several different T&C pages for different sections of the website.



Earn Extra Points - Desktop

NOTES:

- 01. Side Navigation
Indicate location and disable the link.
- 02. Ways of Earning Points Modules
This row is fixed and always contain four offers. User can apply multiple times for store card.
- 03. Second Row
The width of this row is set to full width of content area. It always contains one of the unused offers to earn points. Once any of the offers is accepted it will not be displayed and next offer will replace this space.
- 04. Additional Ways of Earning Points Modules.
Contain floating modules which can be displayed in two or three columns depending on the viewport width. Each has a call to action which opens up a Lightbox popup with additional instruction. Popups are explained in the next page.
- 05. Terms and Conditions Link
Takes user to a corresponding page outside of My Account section. Please note that we have several different T&C pages for different sections of the website.

Validation

Contact Information

Please enter a first name	M.I.	Please enter a last name
Address Line 1 Please enter a valid street address	Address Line 2 (optional) 	
City Please enter a valid city	State Select ▼	Zip Code Please select a state Please enter your zip code
Mobile Phone Number* Please enter your phone number	Email PTULINBGMAIL.COM	
Alternate Phone Number* Please enter your phone number At least one phone number is required		

*By providing your contact information above, including any cellular or other phone numbers, you agree to be contacted regarding any of your Comenity Bank or Comenity Capital Bank accounts via calls to cell phones, text messages or telephone calls, including the use of artificial or pre-recorded message calls, as well as calls made via automatic telephone dialing systems, or via e-mail.

Personal information

Date of Birth		Last 4 Digits of SSN
Mm ▼ Dd ▼ Yyyy ▼		
Please enter a valid date of birth Please enter the last 4 digits of your social security number		

07

Verify Your Address

The house / building number is not valid. Please review and confirm your address.

YOU ENTERED

☐

Rob Bancs
123 Main Street
#45
Queens, NY 11354

WE SUGGEST

☒

Rob Bancs
123 Main Street
#45
Queens, NY 11354

CONTINUE

EDIT ADDRESS

06

NOTES:

Use Google suggest for the address field. Perform form validation for missing fields and proper formatting.

Triggers final form validation and submits the form.

Returns user to the previous page.

Display validation messages in real time when possible or after submission of the form. Set focus input on the first filed requiring correction.

If needed display an alternative format of the address.
Default is the suggested address.

Submits user choice of address.

Closes this window and returns user to the previous page.

After a successful submission display a confirmation window.

Closes this window and redirects user to homepage.



01. Download and Log in to our App

A Lightbox popup window briefly explaining value proposition.

02. Download Now Button

Takes user to a page with more details about the app and links to Apple App Store or Google Play.

03. Terms and Conditions and Privacy Links

Takes user to a corresponding page outside of My Account section. Please note that we have several different T&C pages for different sections of the website.

04. Sign up for Text Alerts

A Lightbox popup window briefly explaining value proposition.

05. Sign Up Now Button

Takes user to Preferences section of My Account where they can sign up for Text Alerts.

06. Child's Birthday

A Lightbox popup window briefly explaining value proposition.

07. Add Birthday Button

Takes user to Preferences section of My Account where they can sign up for Text Alerts.

08. Link your <Social Account>

A Lightbox popup window briefly explaining value proposition.

09. Link your Account Button

Triggers a corresponding social account login popup window allowing user to link a social account.

10. Linking an Account Confirmation

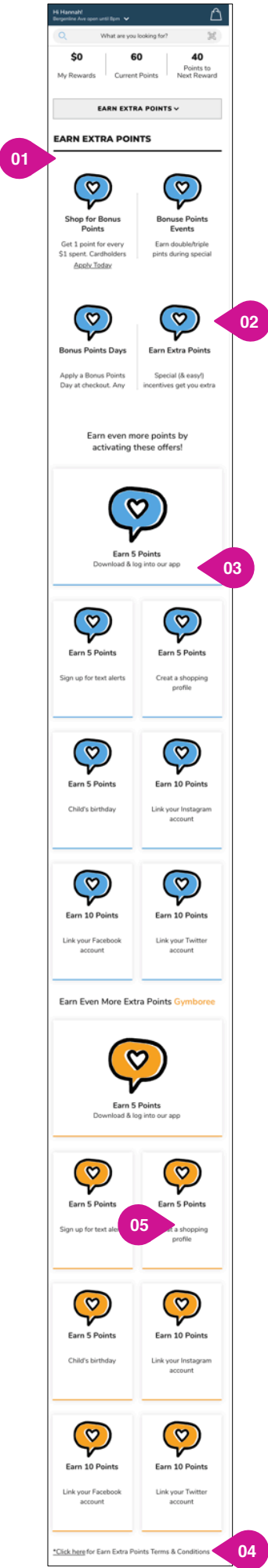
If social account is linked successfully display confirmation window. Close button will dismiss this window and return user to the current page while View All button will redirect user to Preferences page in My Account section where they can review all connected social accounts and manage them.

11. Points Added Confirmation Message

If any of the above actions were conducted successfully and points were added to user's account display a confirmation message with the link to My Place Rewards/Points History

12. Actionable Earn Points Modules

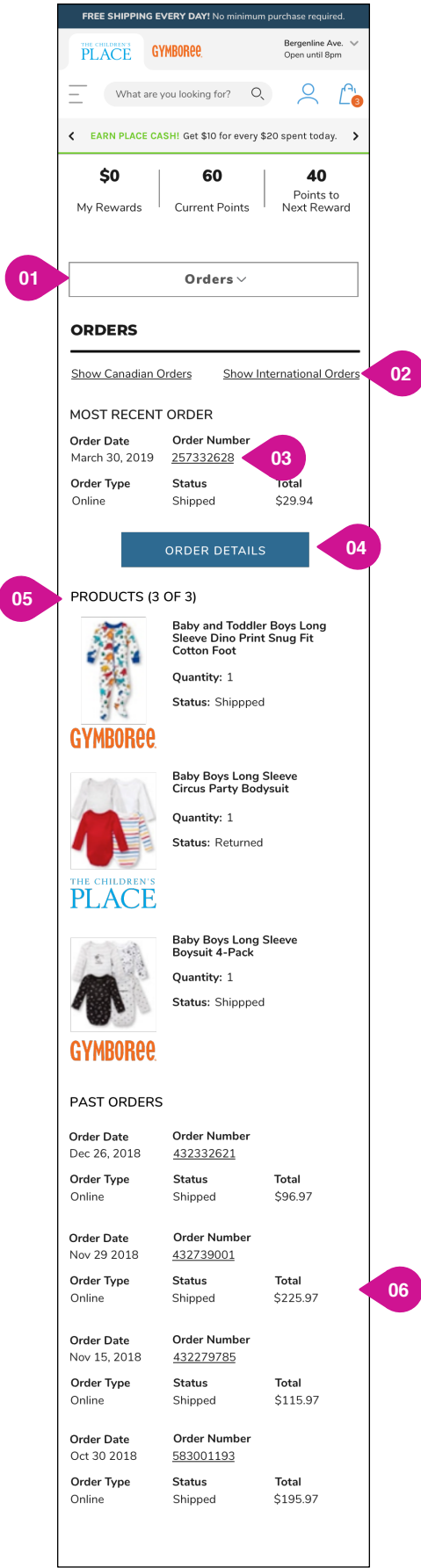
Each of the modules serves as a big button. Number of modules changes with only modules being displayed are the ones requiring user attention. One of the modules is always presented in full width mode.



Earn Extra Points - App

NOTES:

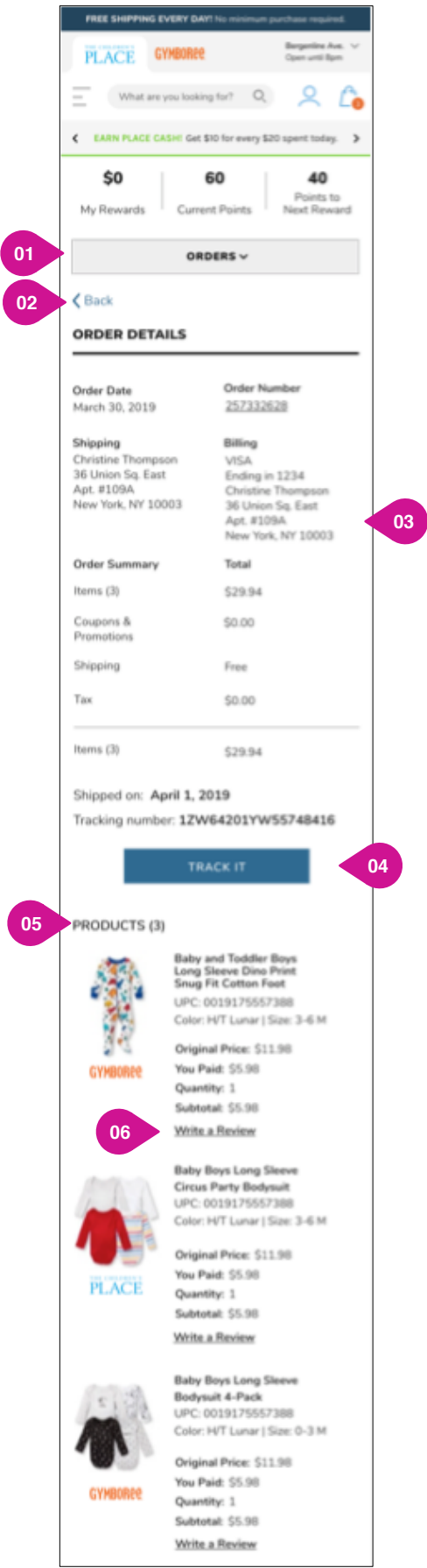
- 01. My Account Section Navigation**
The side navigation for My Account gets replaced by pulldown menu in mobile.
- 02. Ways of Earning Points Modules**
This row is fixed and always contain four offers. User can apply multiple times for store card.
- 03. Second Row**
The width of this row is set to full width of content area. It always contains one of the unused offers to earn points. Once any of the offers is accepted it will not be displayed and next offer will replace this space.
- 04. Additional Ways of Earning Points Modules.**
Contain floating modules which can be displayed in two or three columns depending on the viewport width. Each has a call to action which opens up a Lightbox popup with additional instruction. Popups are explained in the next page.
- 05. Terms and Conditions Link**
Takes user to a corresponding page outside of My Account section. Please note that we have several different T&C pages for different sections of the website.



Orders - Mobile

NOTES:

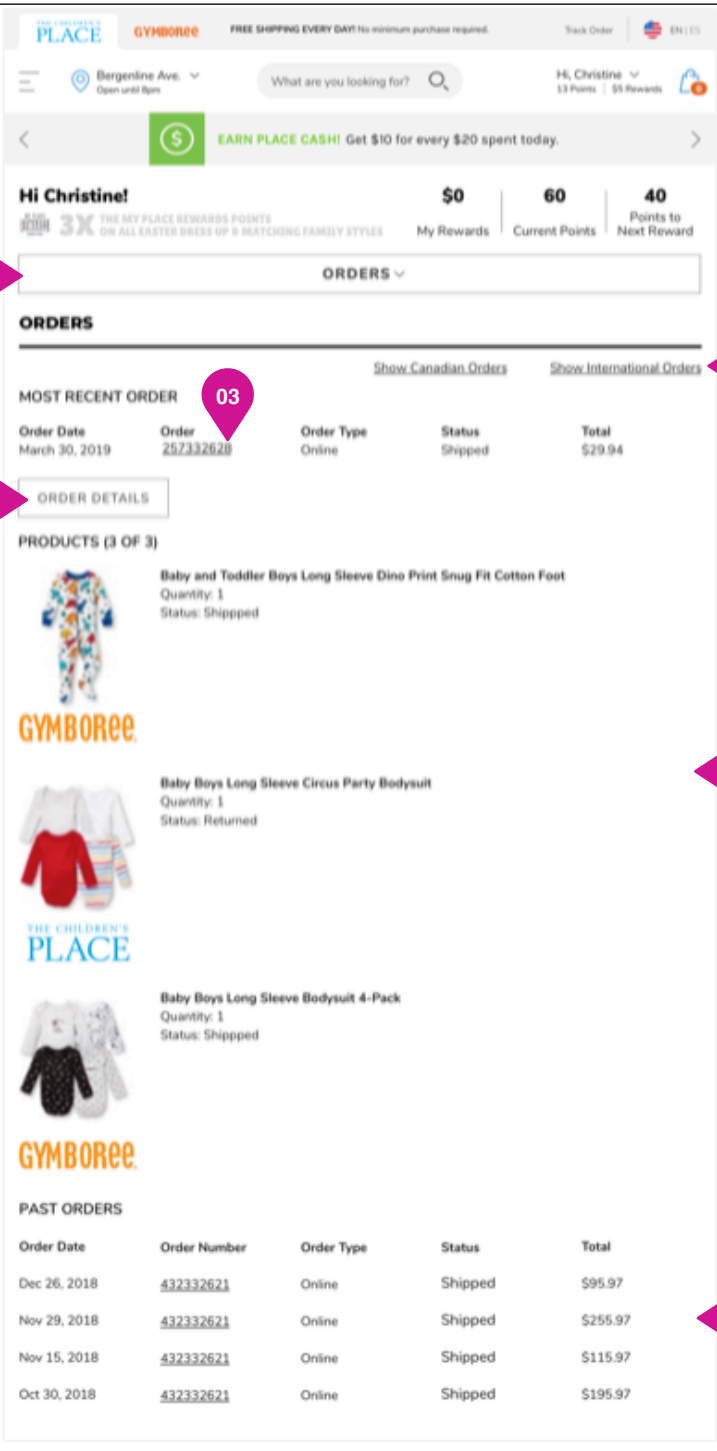
- 01. My Account Section Navigation**
The side navigation for My Account gets replaced by pulldown menu in mobile.
- 02. International and Canadian Orders Links**
Switches to International and Canadian orders view.
- 03. Order Number Link**
Links to Order Details view.
- 04. Order Details Button**
Links to Order Details view.
- 05. Most Recent Order**
For the Most Recent Order display abbreviated view of top three items. Indicate a total number of all items in the order. Clicking on the Order Details displays full view of the particular order in similar fashion as in the shopping cart plus shipping and billing information.
- 06. Past Orders Table**
Displays orders history. Clicking on the Order Number displays Order Details.



Order Details - Mobile

NOTES:

- 01. My Account Section Navigation**
The side navigation for My Account gets replaced by pulldown menu in mobile.
- 02. Back Link**
Takes user back one step in the process.
- 03. Order Information**
This section displays Date, Order Number, Shipping and Billing Information.
- 04. Track It Button**
This button takes user to an external order tracking website which is different for US, Canadian and International orders.
- 05. Orders List**
Displays all items in the order. Indicate a number of all items in the order.
- 06. Write a Review Link**
Takes user a product detail page where they can access Write a Review link.



Orders - Tablet

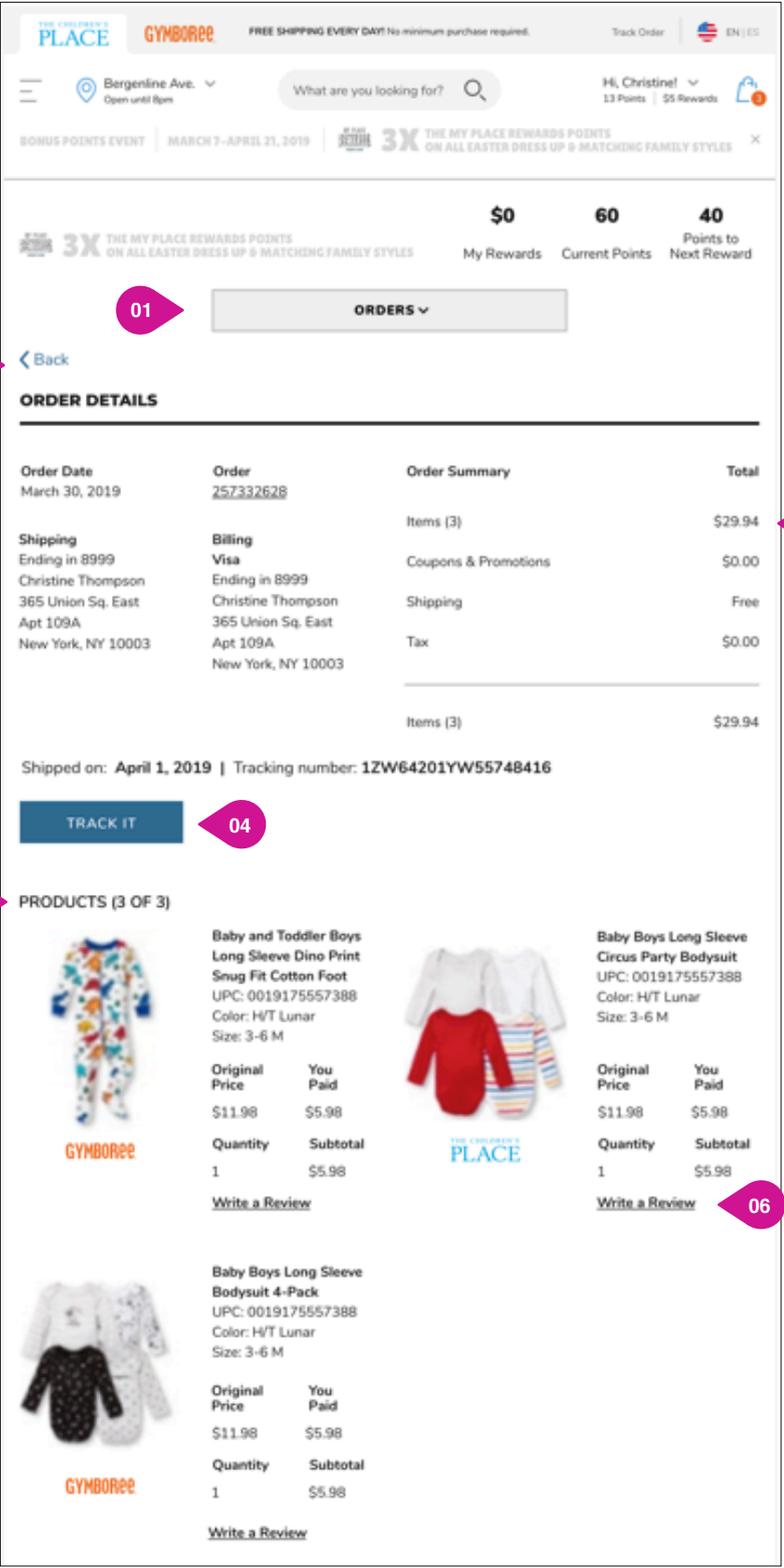
NOTES:

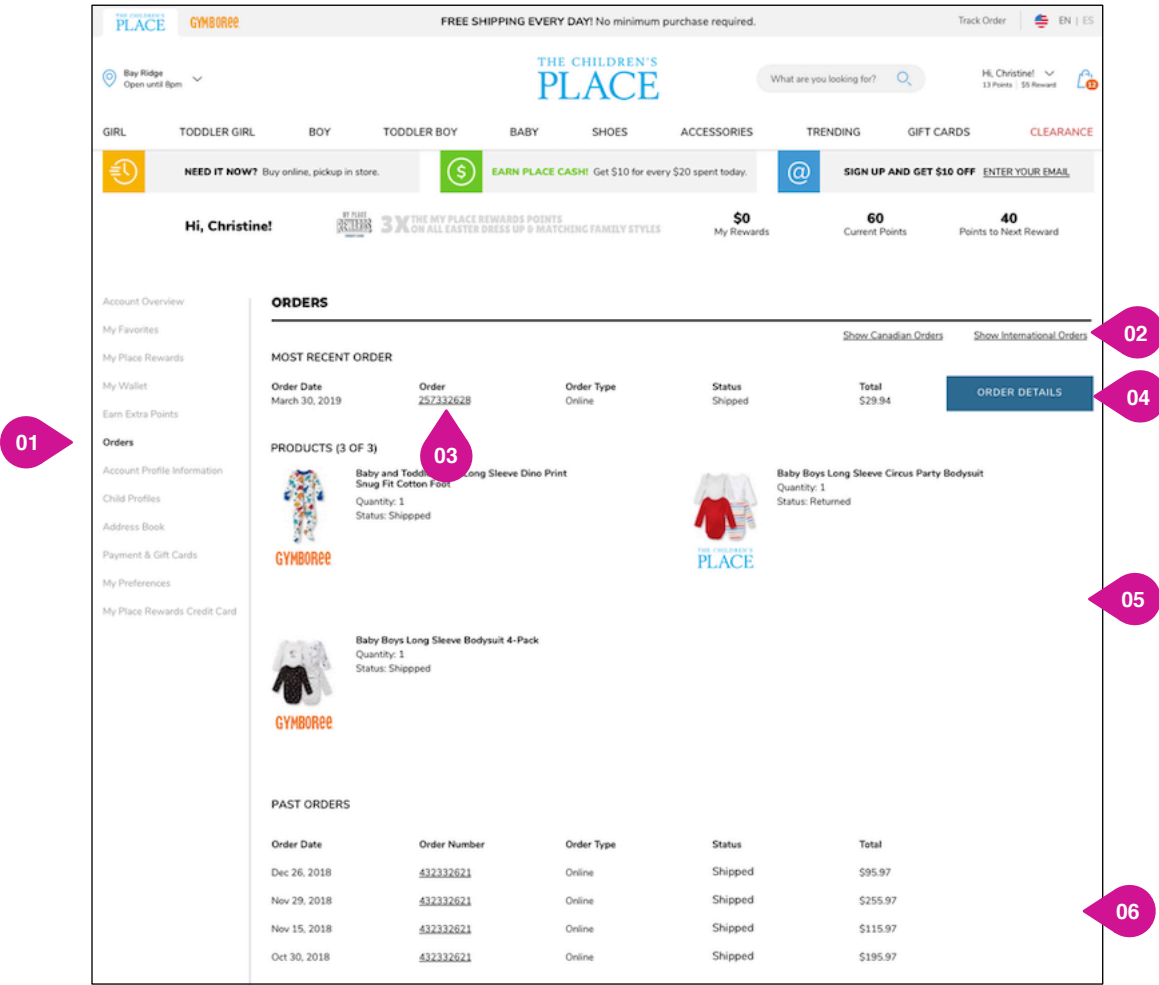
- 01. My Account Section Navigation**
The side navigation for My Account gets replaced by pulldown menu in mobile.
- 02. International and Canadian Orders Links**
Switches to International and Canadian orders view.
- 03. Order Number Link**
Links to Order Details view.
- 04. Order Details Button**
Links to Order Details view.
- 05. Most Recent Orders**
For the Most Recent Order display abbreviated view of top three items. Indicate total number of items in the order. Clicking on the Order Details displays full view of the particular order in similar fashion as in the shopping cart plus shipping and billing information. Similarly, clicking on the order number takes user to the order details page.
- 06. Orders Table**
Displays orders history. Clicking on the order number takes user to the order details page.

Order Details - Tablet

NOTES:

01. My Account Section Navigation
- The side navigation for My Account gets replaced by pulldown menu in mobile.
02. Back Link
- takes user one step back in the process.
03. Order Information
- This section displays Date, Order Number, Shipping and Billing Information.
04. Track It Button
- This button takes user to an external order tracking website which is different for US, Canadian and International orders.
05. Orders List
- Displays all items in the order. Indicate a number of all items in the order.
06. Write a Review Link
- Takes user a product detail page where they can access Write a Review link.

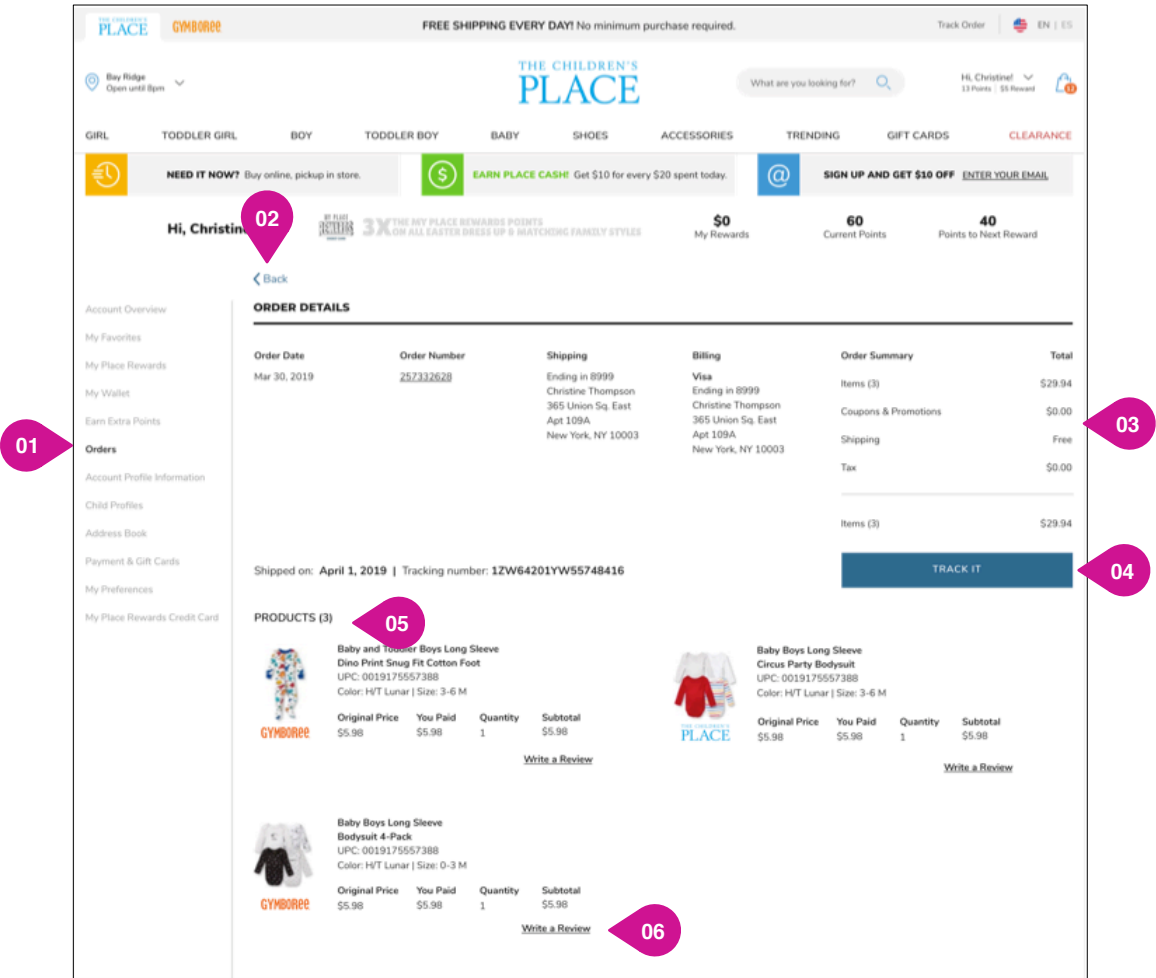




Orders - Desktop

NOTES:

- 01. Side Navigation**
Indicate location and disable the link.
- 02. International and Canadian Orders Links**
Switches to International and Canadian orders view.
- 03. Order Number Link**
Links to Order Details view.
- 04. Order Details Button**
Links to Order Details view.
- 03. Most Recent Order**
For the Most Recent Order display abbreviated view of top three items. Clicking on the Order Details displays full view of the particular order in similar fashion as in the shopping cart plus shipping and billing information.
- 04. Past Orders Table**
Displays orders history. Clicking on the Order Number displays Order Details.



Order Details - Desktop

NOTES:

01. Side Navigation

Indicate location and disable the link.

02. Back Link

Takes user one step back in the process.

03. Order Information

This section displays Date, Order Number, Shipping and Billing Information.

04. Track It Button

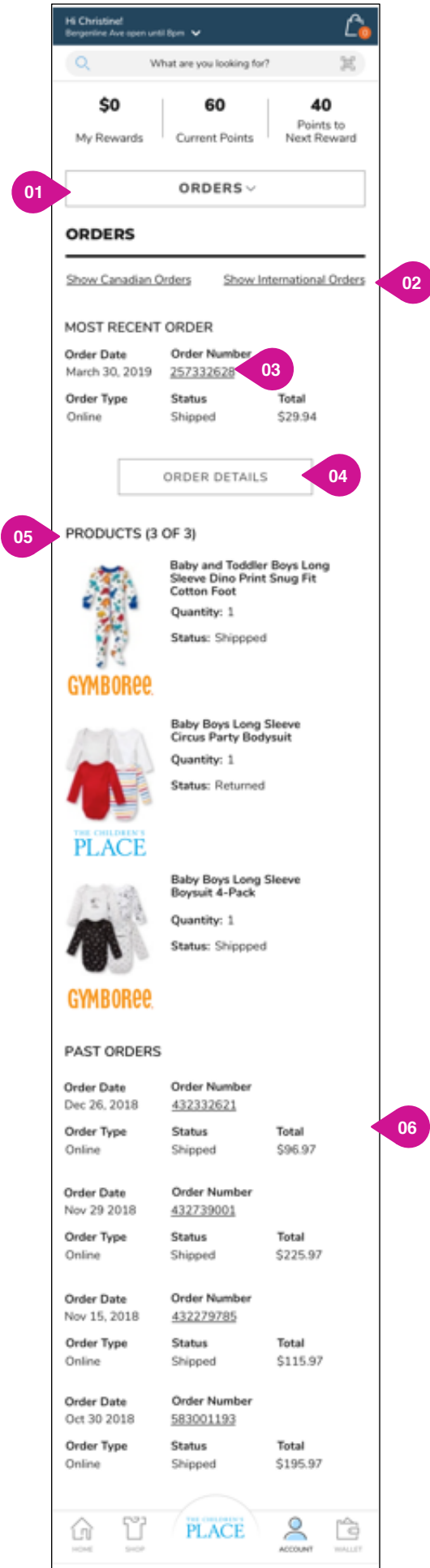
This button takes user to an external order tracking website which is different for US, Canadian and International orders.

05. Orders List

Displays all items in the order. Indicate a number of all items in the order.

06. Write a Review Link

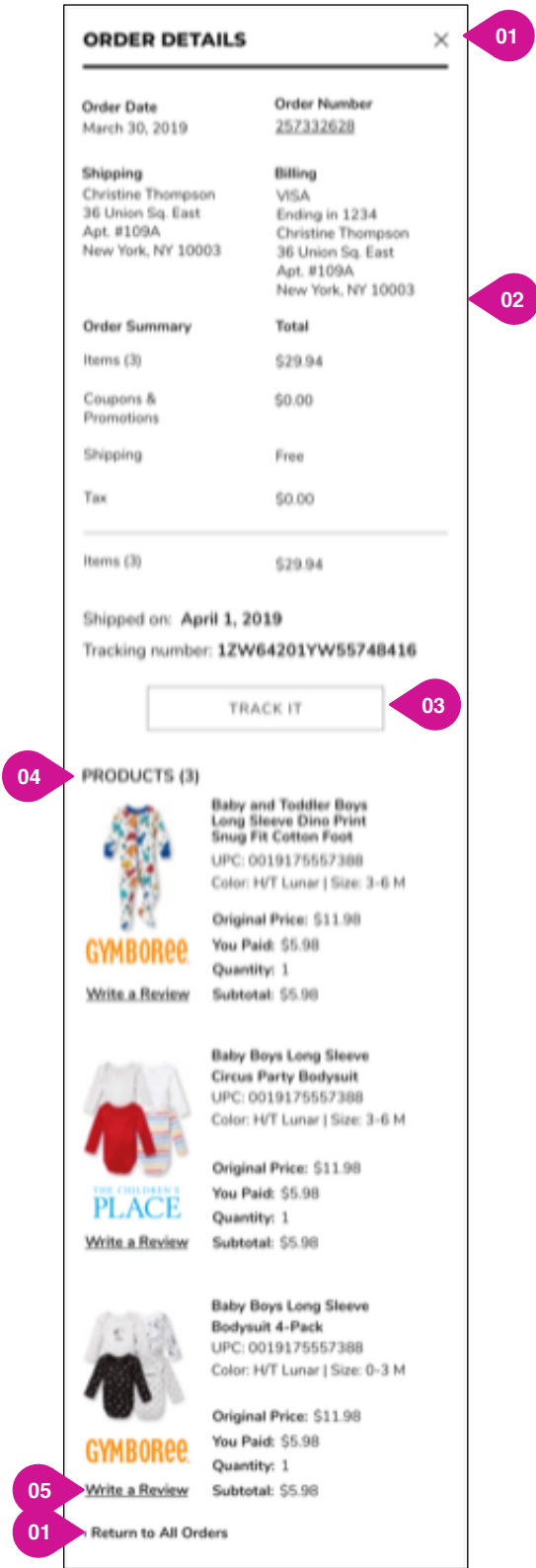
Takes user a product detail page where they can access Write a Review link.



Orders - App

NOTES:

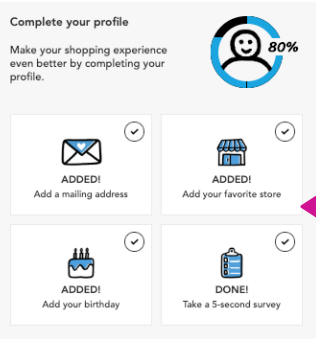
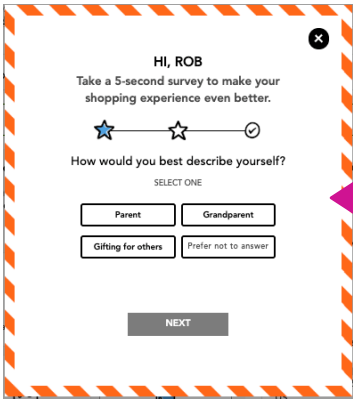
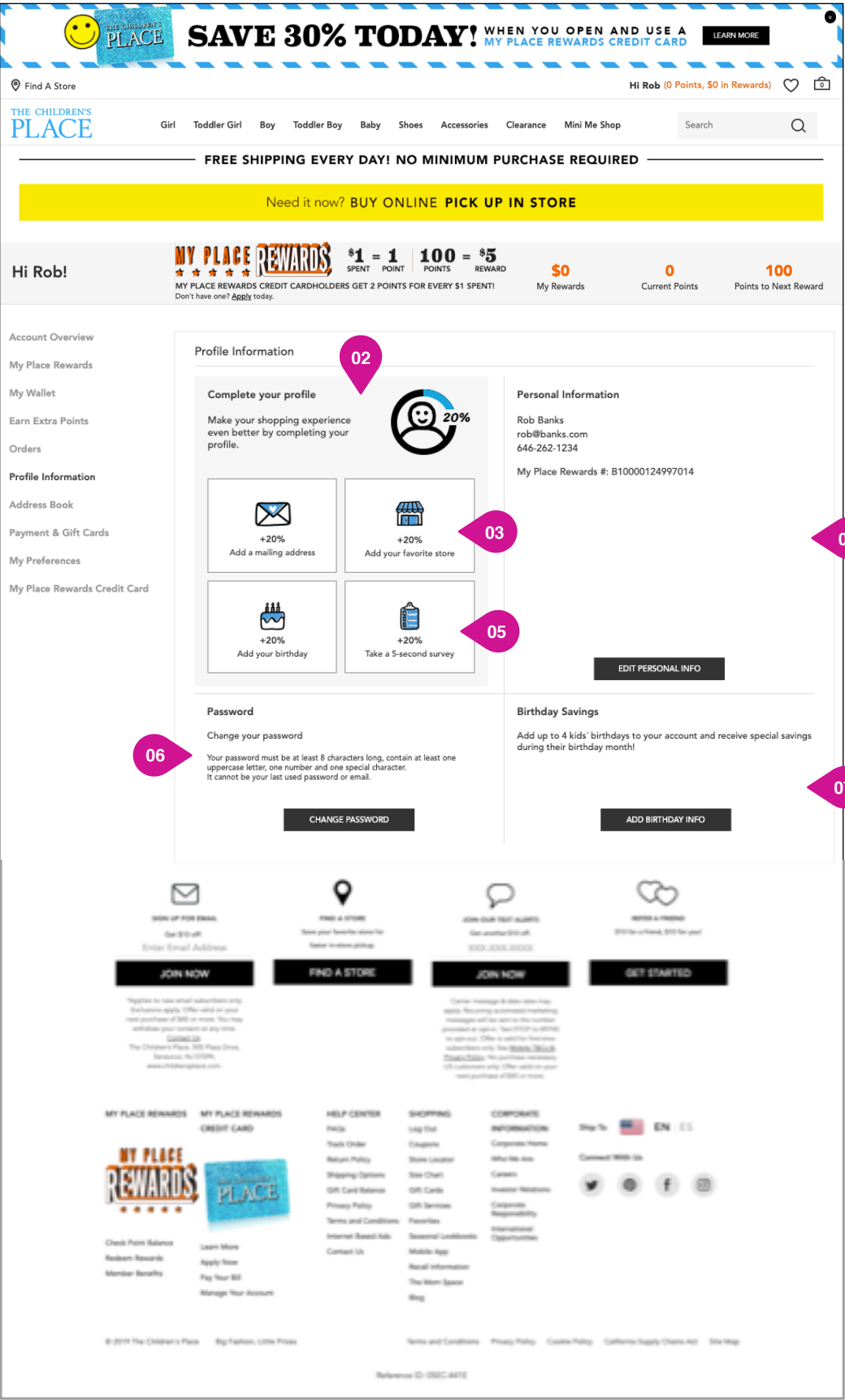
- 01. My Account Section Navigation**
The side navigation for My Account gets replaced by pulldown menu in mobile.
- 02. International and Canadian Orders Links**
Switches to International and Canadian orders view.
- 03. Order Number Link**
Links to Order Details view.
- 04. Order Details Button**
Links to Order Details view.
- 05. Most Recent Order**
For the Most Recent Order display abbreviated view of top three items. Clicking on the Order Details displays full view of the particular order in similar fashion as in the shopping cart plus shipping and billing information.
- 06. Past Orders Table**
Displays orders history. Clicking on the Order Number displays Order Details.



Order Details - App

NOTES:

- 01. Close**
User can dismiss this modal by clicking on the (x) icon.
- 02. Order Information**
This section displays Date, Order Number, Shipping and Billing Information.
- 03. Track It Button**
This button takes user to an external order tracking website which is different for US, Canadian and International orders.
- 04. Orders List**
Displays all items in a preview. Indicate a number of all items in the order.
- 05. Write a Review Link**
Takes user a product detail page where they can access Write a Review Link.
- 06. Return to All Orders Link**
Closes modal and returns user to Orders landing page.



Profile Information

NOTES:

01. Side Navigation

Indicate location and disable the link.

02. Complete Your Profile Module

This row informs you about the progress in completing a profile. If there are sections which are yet to be completed they serve as an active buttons taking user to a corresponding section of the website where they can provide information. Once completed, a module becomes inactive and changes into informative. Additionally, a corresponding module is displayed below displaying user's information and allowing for modifications.

03. Add Your Favorite Store

Takes a user to a store location page..

04. Take a 5 seconds survey

Opens up a Lightbox popup with a two page survey.

05. Personal Information Module

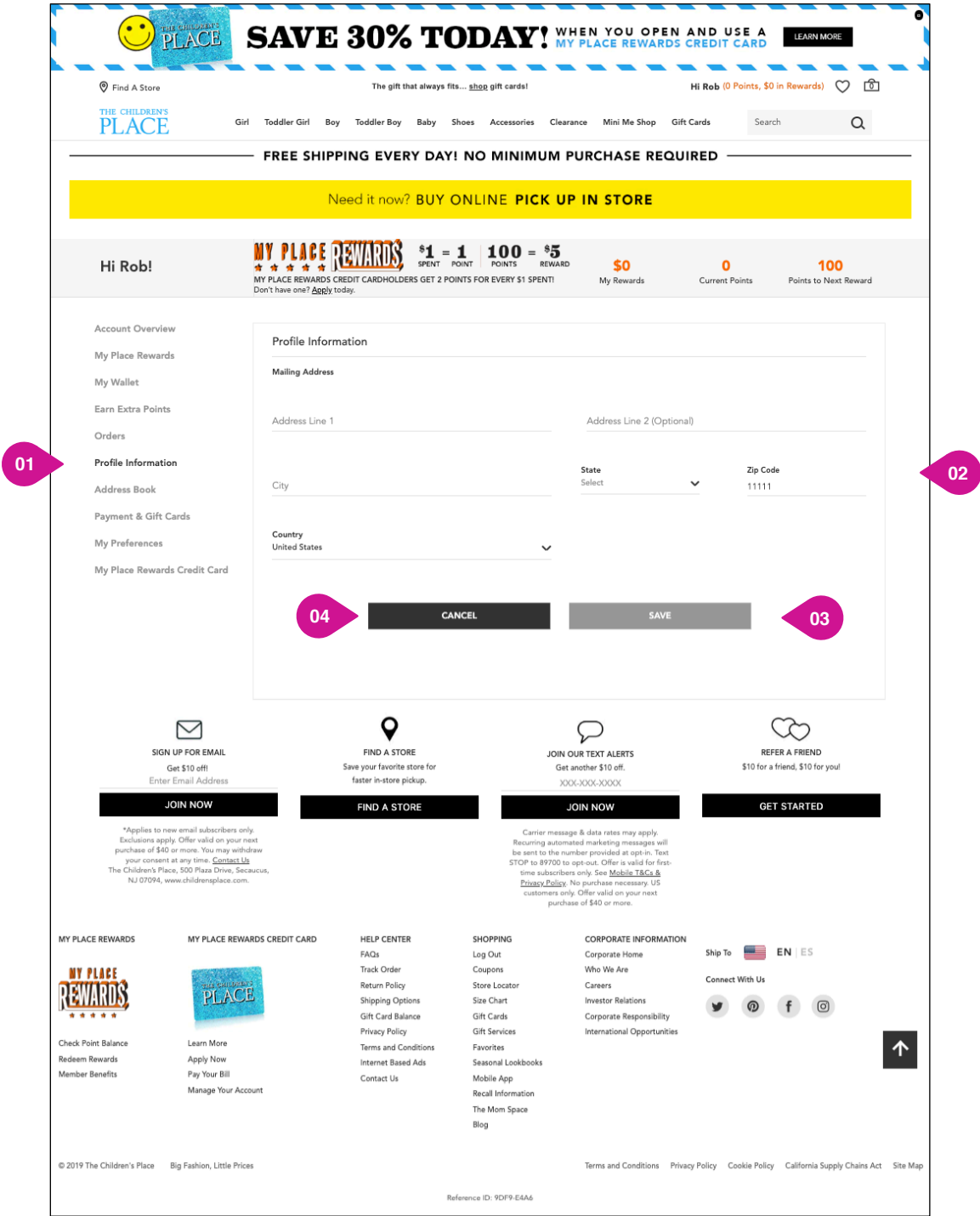
Contains user's billing address and other personal information. User is able to edit this information at any time.

06. Change Password Module

Contain floating modules which can be displayed in two or three columns depending on the viewport width.

07. Birthday Savings

Takes user to a subpage where user can add birthdays of additional children.



Profile Information/Add Address

NOTES:

01. Side Navigation

Indicate location and disable the link.

02. Form Validation

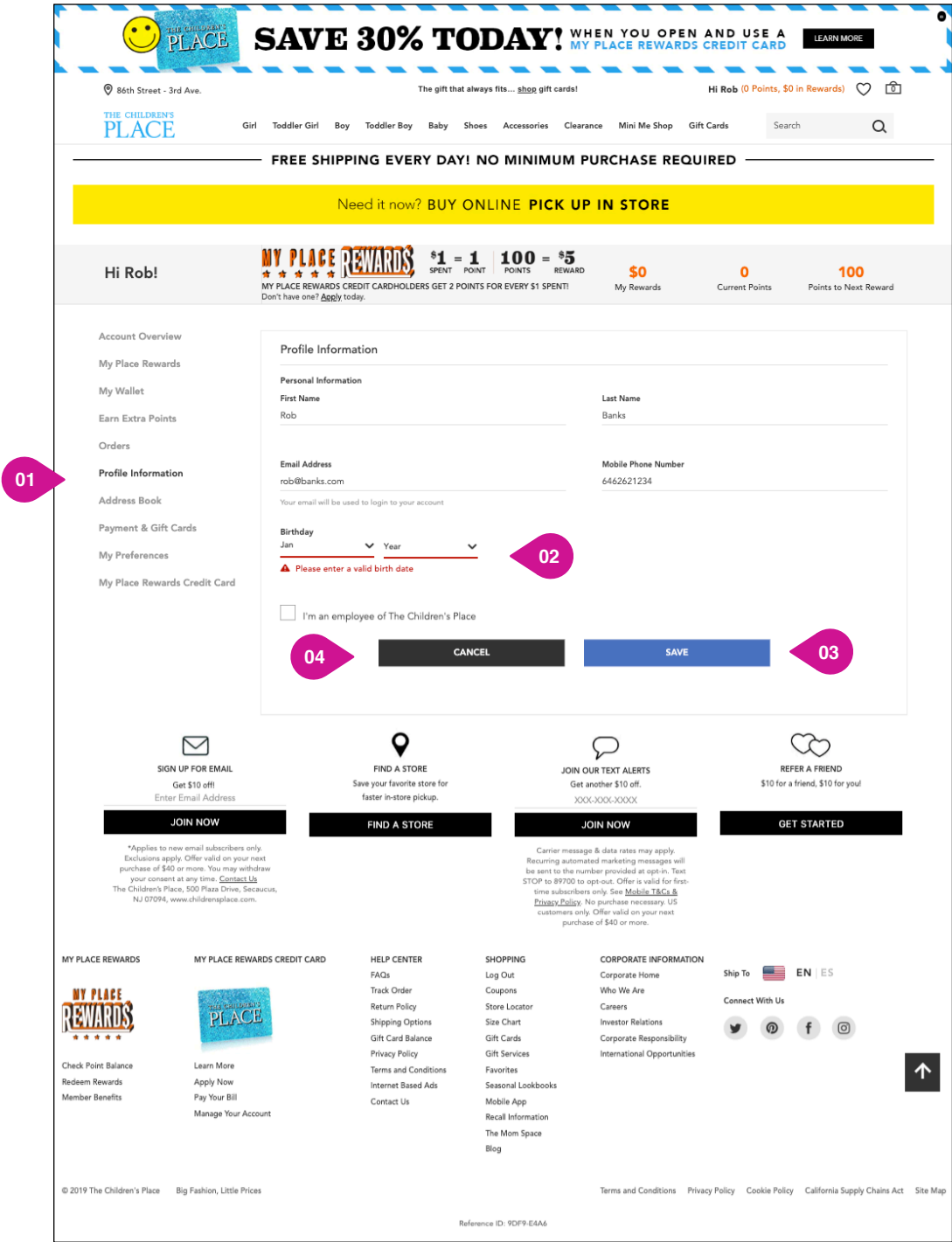
Validate all fields and display relevant error messages.

04. Save Button

Remind inactive until validation conditions are met.

04. Cancel Button

Takes user one step back in the history, in this case to the main Profile Information section.



Profile Information/Add Birthday

NOTES:

01. Side Navigation

Indicate location and disable the link.

02. Validate Form

Display error messages for missing information and wrong formatting.

03. Save Button

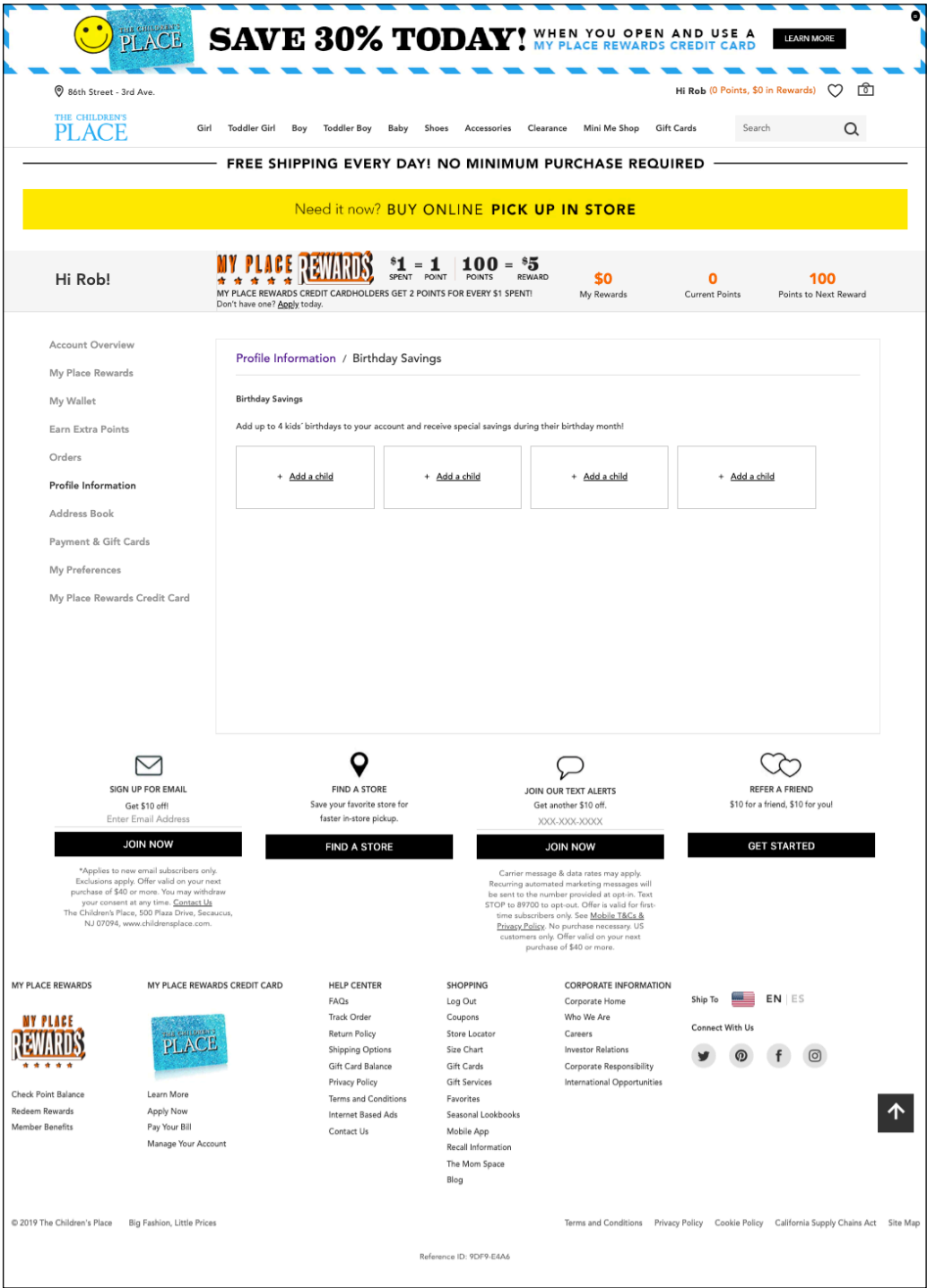
Only active when validation is completed.

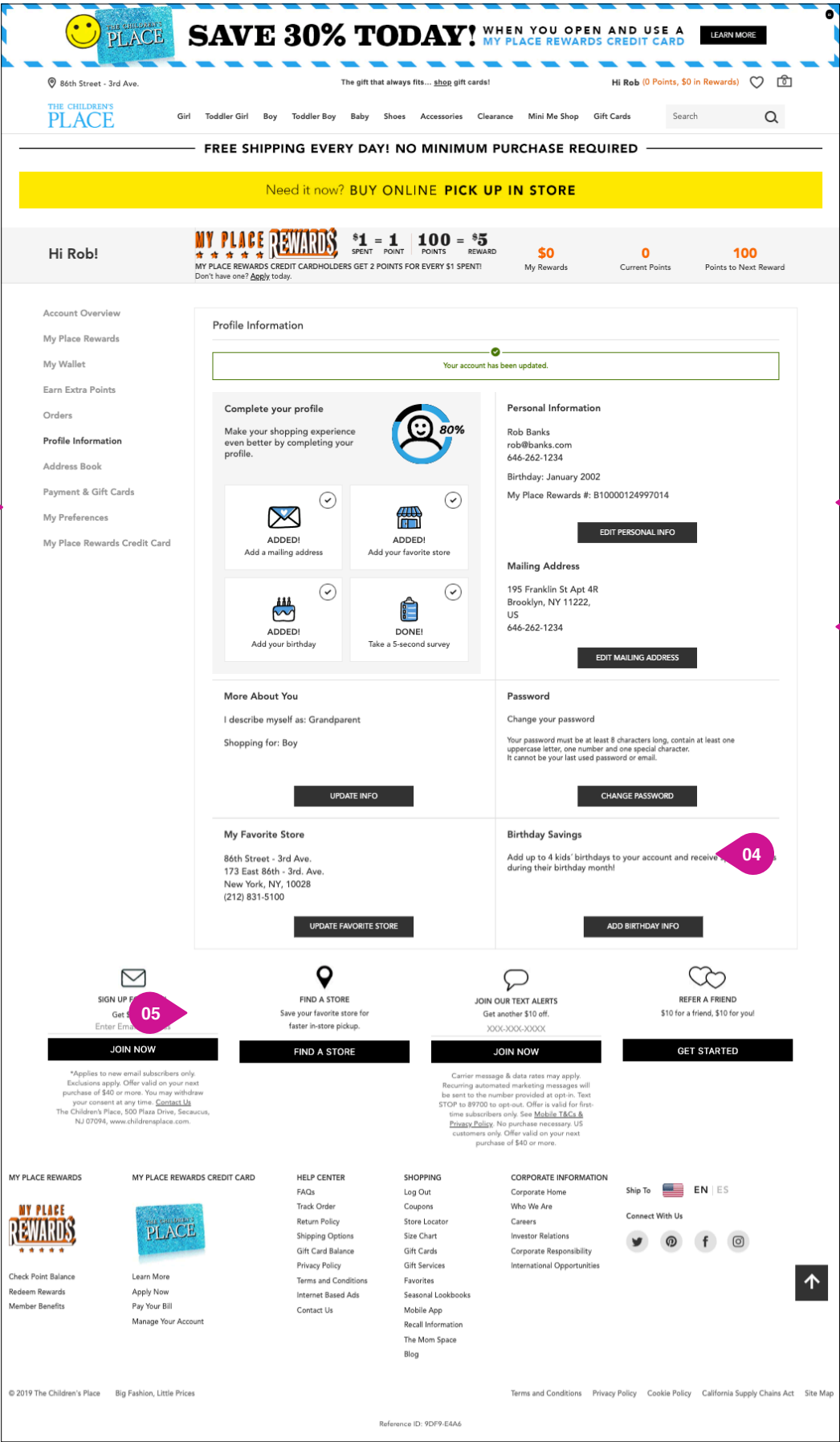
04. Cancel Button

Returns user to a previous page.

Profile Information/Birthday Savings

NOTES:





Profile Information After Updates

NOTES:

01. Side Navigation

Indicate location and disable the link.

02. Top Row

This row is fixed and always contain four offers

03. Second Row

The width of this row is set to full width of content area/.

04. Resining Rows

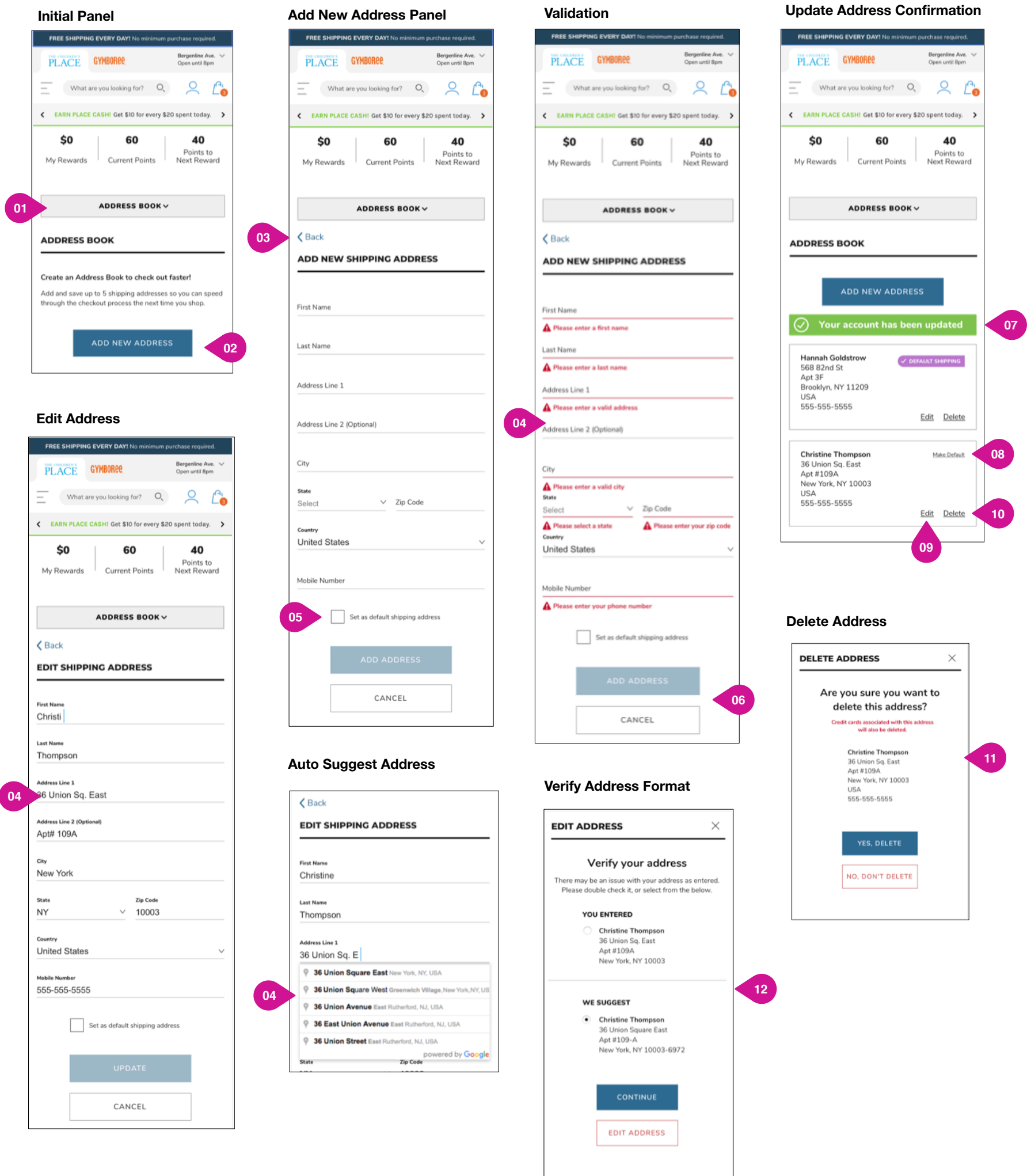
Contain floating modules which can be displayed in two or three columns depending on the viewport width.

05. Log Out

This logs user out and changes corresponding links in the header and footer

05. Terms and Conditions Link

Takes user to a corresponding page outside of My Account section. Please note that we have several different T&C pages for different sections of the website.



Address Book - Mobile

- NOTES:**
- 01. Section Navigation**
Navigation to this section which was a side navigation in the desktop version is here as a pulldown menu. It contains access to all sections of My Account.
 - 02. Add New Address Button**
Takes user to add address form.
 - 03. Back Link**
Allows user to move one step back in the process.
 - 04. Form Validation**
Use real time validation for proper formatting and use auto suggest when available. Display corresponding error messages. When user selects from the auto suggest dropdown, the related fields auto-populate. Edit address page pre-populates address in the fields.
 - 05. Use as a Default Shipping Address**
Allow user to designate this address as a default shipping address. This will overwrite a previous default shipping address.
 - 06. Add Address and Cancel Buttons**
They should display a correct label depending on the form function. The values can be either Add Address, Add New Address or Update Address. Submit button is inactive until validation conditions are met. Upon successful submission update the initial panel with address module. User can have up to 5 shipping addresses in the system.
 - 07. Confirmation Message**
Please insert a Confirmation Message upon successful adding or updating an address.
 - 08. Make Default Link**
System updates account to make selected address the default. Confirmation message appears.
 - 09. Edit Link**
Opens up a page with the address repopulated in the form. Apply the same treatment as in adding new address.
 - 10. Delete Link**
This link opens a Lightbox popup overlay confirming user's decision to delete an address.
 - 11. Delete Address Confirmation Modal**
Display a Lightbox popup confirming user's wish to delete the address. Clicking on "Yes Delete" button removes address and closes modal. Clicking on "No Don't Delete" or the X icon closes modal without removing the address.
 - 12. Verify Address**
Suggest proper formatting of the address. User can accept either format or edit the address and return to this screen after editing. This screen is only presented to the user if a different address format is available.

Default Module

01

EDIT ADDRESS

Verify your address

There may be an issue with your address as entered. Please double check it, or select from the below.

YOU ENTERED

☐

Christine Thompson
36 Union Sq. East
Apt #109A
New York, NY 10003

WE SUGGEST

☒

Christine Thompson
36 Union Square East
Apt #109-A
New York, NY 10003-6972

CONTINUE

EDIT ADDRESS

Validation

01

EDIT ADDRESS

Verify your address

The house / building number is missing from your address. Please review and confirm your address.

YOU ENTERED

☐

Christine Thompson
AB Union Sq. East
Apt #109A
New York, NY 10003

WE SUGGEST

☒

Christine Thompson
36 Union Square East
Apt #109-A
New York, NY 10003-6972

CONTINUE

EDIT ADDRESS

System Error Message

05

FREE SHIPPING EVERY DAY! No minimum purchase required.

THE COMPANY'S PLACE GYMBORÉE Bergenline Ave. Open until 8pm

What are you looking for?

EARN PLACE CASH! Get \$10 for every \$20 spent today.

\$0 My Rewards 60 Current Points 40 Points to Next Reward

ADDRESS BOOK

Back

EDIT SHIPPING ADDRESS

Your action could not be completed due to a system error

First Name
Christi

Last Name
Thompson

Address Line 1
36 Union Sq. East

Address Line 2 (Optional)
Apt# 109A

City
New York

State NY Zip Code 10003

Country
United States

Mobile Number
555-555-5555

☐ Set as default shipping address

UPDATE

CANCEL

Address Book - Mobile - Additional Modules

NOTES:

01. Default Verify Address Modal
This is a default modal presented to the user if system registers discrepancies in address formatting. Official address format is checked by system but user has an option of continuing with their version of formatting.

02. Missing Address Data Modal
Display an additional message if there are missing elements in formatting.

Development team to confirm when this modal appear as opposed to default modal.

03. Confirm Address Modal
Display an additional message if system cannot verify the address.

Development team to confirm when this modal appear as opposed to default modal.

04. Credit Cards Delete Modal
If user is trying to delete a billing address display additional warning that associated credit cards will be also deleted.

05. System Error Message
If the user action can not be completed due to a system error, this error message is displayed.

Development team to confirm when this modal appear as opposed to default modal.

Confirming Address

01

EDIT ADDRESS

Verify your address

There may be an issue with your address as entered. Please double check it, or if you believe the address is correct, you can continue to the next step.

YOU ENTERED

Christine Thompson
36 Union Sq. East
Apt #109A
New York, NY 10003

CONTINUE

EDIT ADDRESS

Credit Cards Delete

04

DELETE ADDRESS

Are you sure you want to delete this address?

Credit cards associated with this address will also be deleted.

Christine Thompson
36 Union Sq. East
Apt #109A
New York, NY 10003
USA
555-555-5555

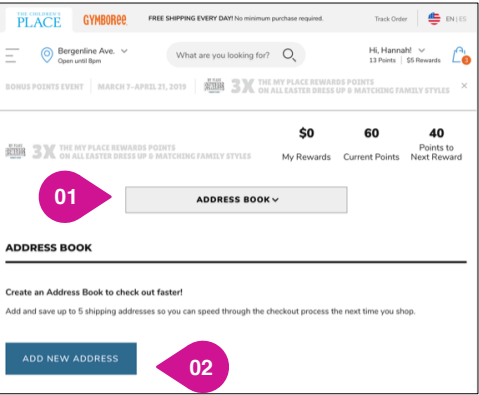
YES, DELETE

NO, DON'T DELETE

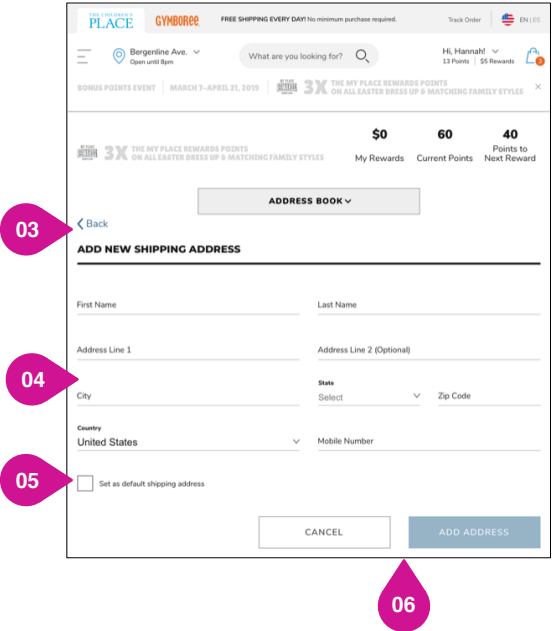
DRAFT_S5.0_06052019_AnnotComps.v1.8.graffle
Fri Jun 07 2019

This document is not intended to represent final copy, nomenclature, design, or layout. It is meant to visually convey the organization and relationship(s) of the site content and navigation structure.

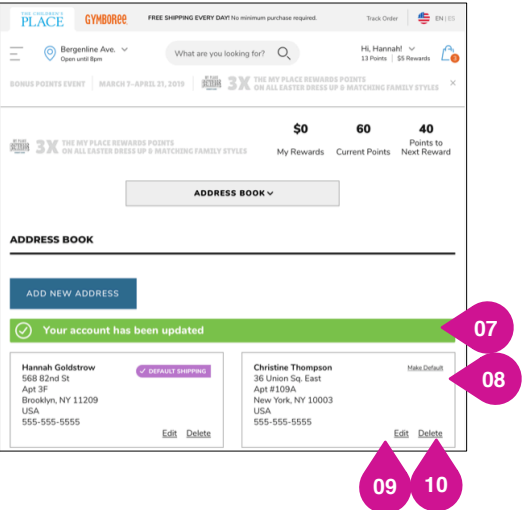
Initial Panel



Add New Address Panel



Add Address Confirmation



Address Book - Tablet

NOTES:

01. Section Navigation

Navigation to this section which was a side navigation in the desktop version is here as a pulldown menu. It contains access to all sections of My Account.

02. Back Link

Returns user one step in the process.

03. Address Book Breadcrumb Link

Links to Address Book landing page.

04. Form Validation

Use real time validation for proper formatting and use auto suggest when available. Display corresponding error messages. When user selects from the auto suggest dropdown, the related fields auto-populate. Edit address page pre-populates address in the fields.

05. Use as a Default Shipping Address

Allow user to designate this address as a default shipping address. This will overwrite a previous default shipping address.

06. Add Address and Cancel Buttons

They should display a correct label depending on the form function. The values can be either Add Address or Update Address. Upon successful submission update the initial panel with address module. User can have up to 5 shipping addresses in the system.

07. Confirmation Message

Please insert a Confirmation Message upon successful adding or updating an address.

08. Make Default Link

System updates account to make selected address the default. Confirmation message appears.

09. Edit Link

Opens up a page with the address repopulated in the form. Apply the same treatment as in adding new address.

10. Delete Link

This link opens a Lightbox popup overlay confirming user's decision to delete an address.

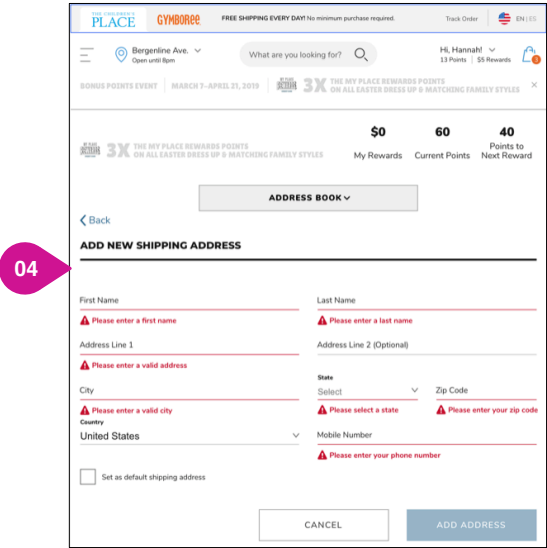
11. Delete Address Confirmation Modal

Display a Lightbox popup confirming user's wish to delete the address. Clicking on "Yes Delete" button removes address and closes modal. Clicking on "No Don't Delete" or the X icon closes modal without removing the address.

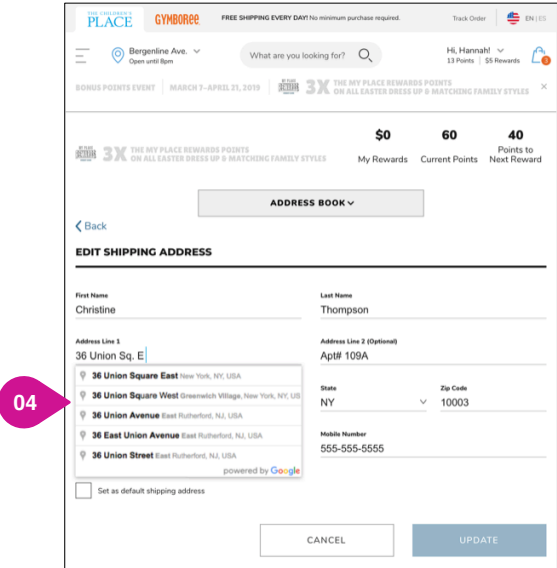
12. Verify Address

Suggest proper formatting of the address. User can accept either format or edit the address and return to this screen after editing. This screen is only presented to the user if a different address format is available.

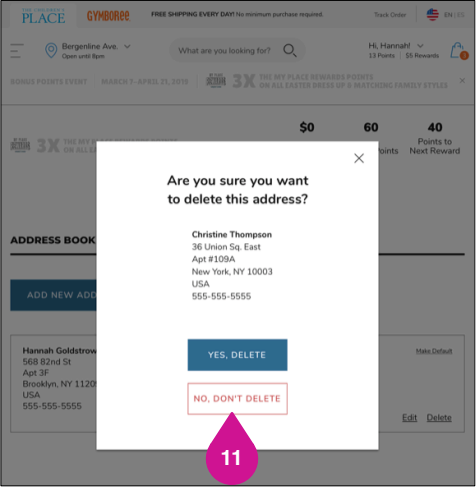
Validation



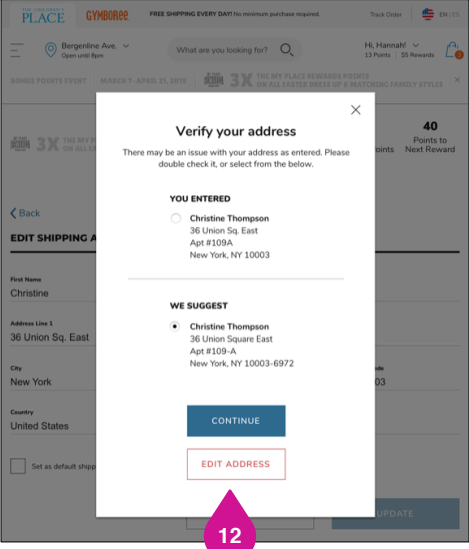
Edit Address



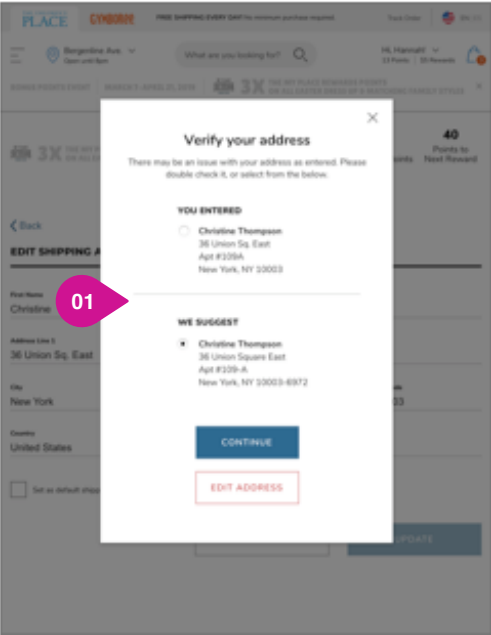
Delete Address



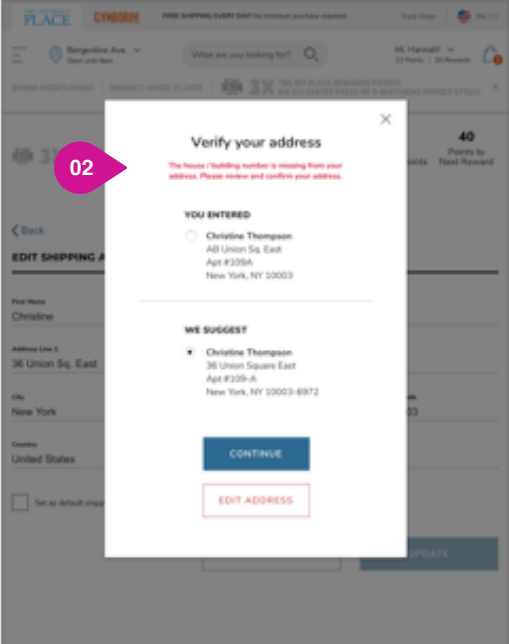
Verify Address



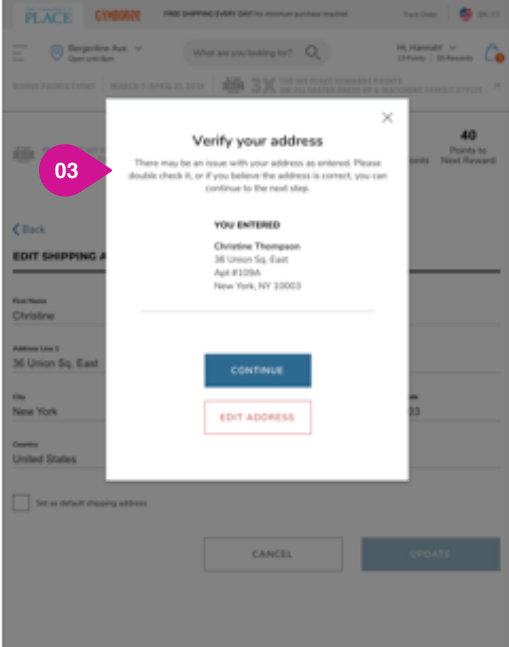
Default Module



Validation



Confirming Address



Address Book - Tablet - Additional Modules

NOTES:

01. Default Verify Address Modal

This is a default modal presented to the user if system registers discrepancies in address formatting. Official address format is checked by system but user has an option of continuing with their version of formatting.

02. Missing Address Data Modal

Display an additional message if there are missing elements in formatting.

Development team to confirm when this modal appear as opposed to default modal.

03. Confirm Address Modal

Display an additional message if system cannot verify the address.

Development team to confirm when this modal appear as opposed to default modal.

04. Credit Cards Delete Modal

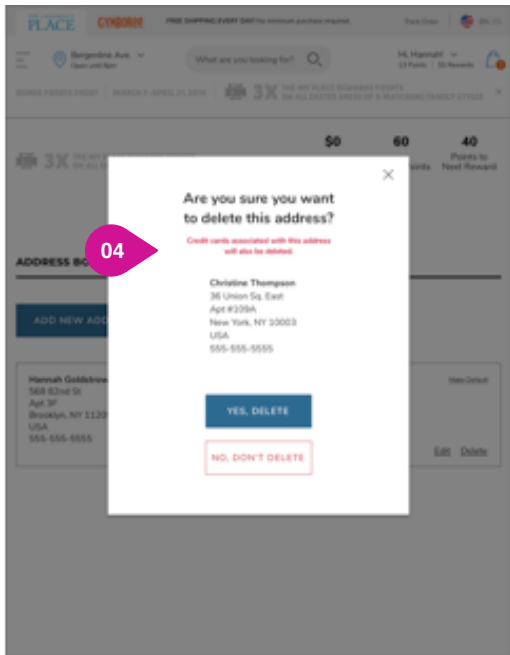
If user is trying to delete a billing address display additional warning that associated credit cards will be also deleted.

05. System Error Message

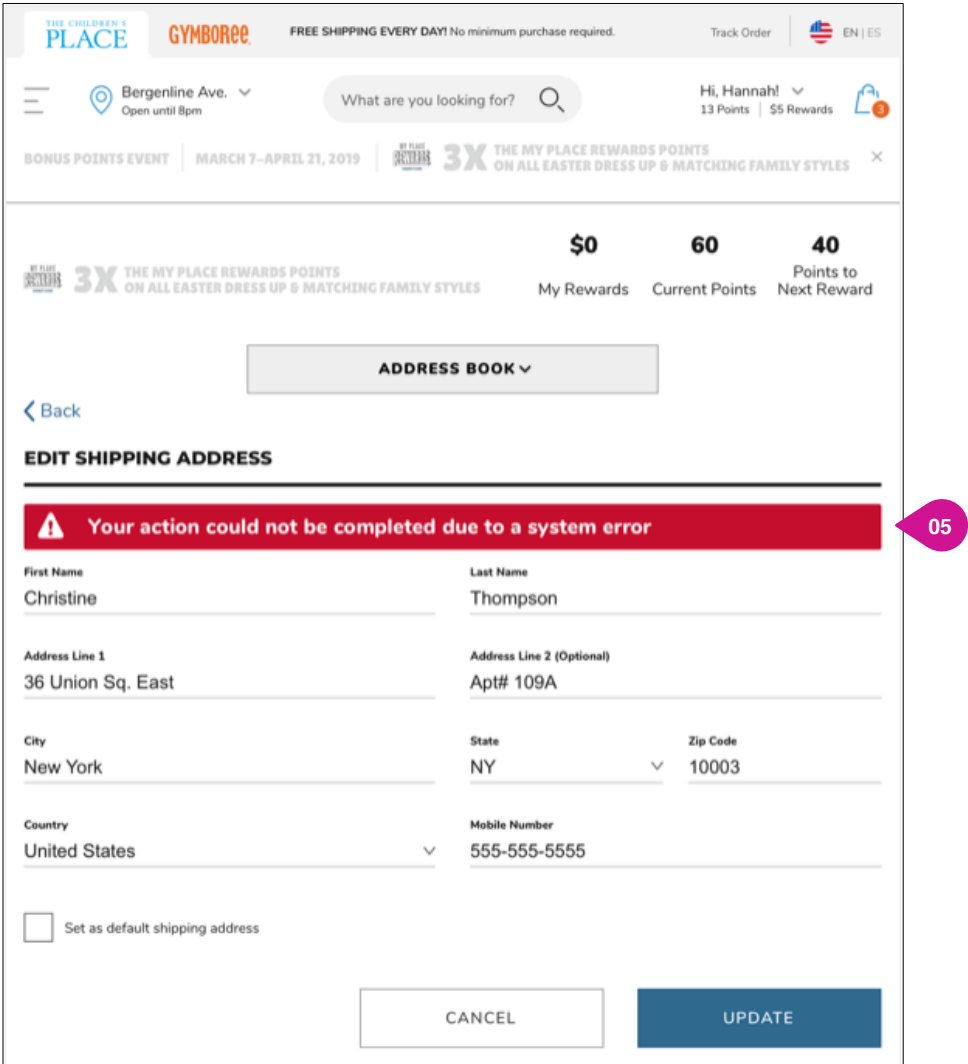
If the user action can not be completed due to a system error, this error message is displayed.

Development team to confirm when this modal appear as opposed to default modal.

Credit Cards Delete



System Error Message



Address Book - Desktop

NOTES:

01. Side Navigation

Indicate location and disable the link.

02. Add New Address Button

Takes user to add address form.

03. Back Link

Allows user to move one step back in the process.

04. Use as a Default Shipping Address

Allow user to designate this address as a default shipping address. This will overwrite a previous default shipping address.

05. Add Address and Cancel Buttons

They should display a correct label depending on the form function. The values can be either Add Address or Update Address. Upon successful submission update the initial panel with address module. User can have up to 5 shipping addresses in the system.

06. Form Validation

Use real time validation for proper formatting and use auto suggest when available. Display corresponding error messages. When user selects from the auto suggest dropdown, the related fields auto-populate. Edit address page pre-populates address in the fields.

07. Confirmation Message

Please insert a Confirmation Message upon successful adding or updating an address.

08. Edit Link

Opens up a page with the address repopulated in the form. Apply the same treatment as in adding new address.

09. Delete Link

This link opens a Lightbox popup overlay confirming user's decision to delete an address.

10. Make Default Link

System updates account to make selected address the default. Confirmation message appears.

11. Verify Address

Suggest proper formatting of the address. User can accept either format or edit the address and return to this scree after editing. This screen is only presented to the user if a different address format is available.

12. Delete Address Confirmation Modal

Display a Lightbox popup confirming user's wish to delete the address. Clicking on "Yes Delete" button removes address and closes modal. Clicking on "No Don't Delete" or the X icon closes modal without removing the address.

Add New Address

03

04

05

ADD NEW SHIPPING ADDRESS

First Name Last Name

Address Line 1 Address Line 2 (Optional)

City State Zip Code

Country United States Mobile Number

☐ Set as default shipping address

CANCEL ADD ADDRESS

Validation

06

ADD NEW SHIPPING ADDRESS

First Name Last Name

Address Line 1 Address Line 2 (Optional)

City State Zip Code

Country United States Mobile Number

☐ Set as default shipping address

CANCEL ADD ADDRESS

Address Verification

11

Verify your address

There may be an issue with your address as entered. Please double check it, or select from the below.

YOU ENTERED

☐ Christine Thompson
36 Union Sq. East
Apt #109A
New York, NY 10003

WE SUGGEST

☒ Christine Thompson
36 Union Square East
Apt #109-A
New York, NY 10003-6972

CONTINUE

EDIT ADDRESS

Delete Address Confirmation

12

Are you sure you want to delete this address?

Christine Thompson
36 Union Sq. East
Apt #109A
New York, NY 10003
USA
555-555-5555

YES, DELETE

NO, DON'T DELETE

Address Suggestion

06

ADDRESS BOOK > EDIT SHIPPING ADDRESS

First Name Last Name

Christine Thompson

Address Line 1 Address Line 2 (Optional)

36 Union Sq. Ea Apt# 109A

36 Union Square East New York, NY, USA

36 Union Square West Greenwich Village, New York, NY, USA

36 Union Avenue East Rutherford, NJ, USA

36 East Union Avenue East Rutherford, NJ, USA

36 Union Street East Rutherford, NJ, USA

State NY Zip Code 10003

Mobile Number 555-555-5555

☐ Set as default shipping address

CANCEL ADD ADDRESS

Address Added Confirmation with two Address Panels

07

ADDRESS BOOK

ADD NEW ADDRESS

✓ Your account has been updated

Hannah Goldstrow
569 82nd St
Apt 3F
Brooklyn, NY 11209
USA
555-555-5555
✓ DEFAULT SHIPPING
✓ DEFAULT BILLING
Edit Delete

Christine Thompson
36 Union Sq. East
Apt #109A
New York, NY 10003
USA
555-555-5555
SHIPPING
Make Default
Edit Delete

Jonathan Tessler
East 10th Street
Apt #201
New York, NY 10003
USA
555-555-5555
SHIPPING
Make Default
Edit Delete

08 09

Default Module

01

Verify your address

There may be an issue with your address as entered. Please double check it, or select from the below.

YOU ENTERED

☐

Christine Thompson
36 Union Sq. East
Apt #109A
New York, NY 10003

WE SUGGEST

☒

Christine Thompson
36 Union Square East
Apt #109-A
New York, NY 10003-6972

CONTINUE

EDIT ADDRESS

Validation

02

Verify your address

The house / building number is missing from your address. Please review and confirm your address.

YOU ENTERED

☐

Christine Thompson
AB Union Sq. East
Apt #109A
New York, NY 10003

WE SUGGEST

☒

Christine Thompson
36 Union Square East
Apt #109-A
New York, NY 10003-6972

CONTINUE

EDIT ADDRESS

Confirming Address

03

Verify your address

There may be an issue with your address as entered. Please double check it, or if you believe the address is correct, 1 can continue to the next step.

YOU ENTERED

☒

Christine Thompson
36 Union Sq. East
Apt #109A
New York, NY 10003

2

CONTINUE

EDIT ADDRESS

Address Book - Desktop - Additional Modules

NOTES:

01. Default Verify Address Modal

This is a default modal presented to the user if system registers discrepancies in address formatting. Official address format is checked by system but user has an option of continuing with their version of formatting.

02. Missing Address Data Modal

Display an additional message if there are missing elements in formatting.

Development team to confirm when this modal appear as opposed to default modal.

03. Confirm Address Modal

Display an additional message if system cannot verify the address.

Development team to confirm when this modal appear as opposed to default modal.

04. Credit Cards Delete Modal

If user is trying to delete a billing address display additional warning that associated credit cards will be also deleted.

05. System Error Message

If the user action can not be completed due to a system error, this error message is displayed.

Development team to confirm when this modal appear as opposed to default modal.

Credit Cards Delete

04

Are you sure you want to delete this address?

Credit cards associated with this address will also be deleted.

Christine Thompson
36 Union Sq. East
Apt #109A
New York, NY 10003
USA
555-555-5555

YES, DELETE

NO, DON'T DELETE

System Error Message

05

Back

EDIT SHIPPING ADDRESS

Your action could not be completed due to a system error

First Name

Christine

Last Name

Thompson

Address Line 1

36 Union Sq. East

Address Line 2 (Optional)

Apt# 109A

City

New York

State

NY

Zip Code

10003

Country

United States

Mobile Number

555-555-5555

☐ Set as default shipping address

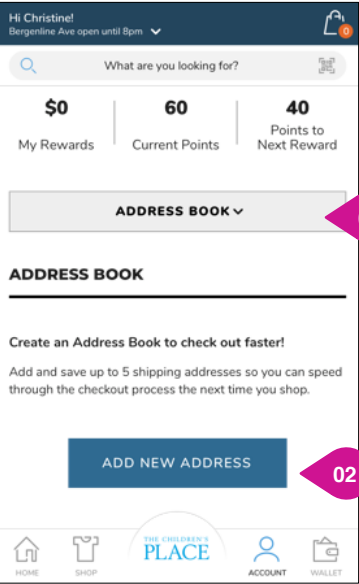
CANCEL

UPDATE

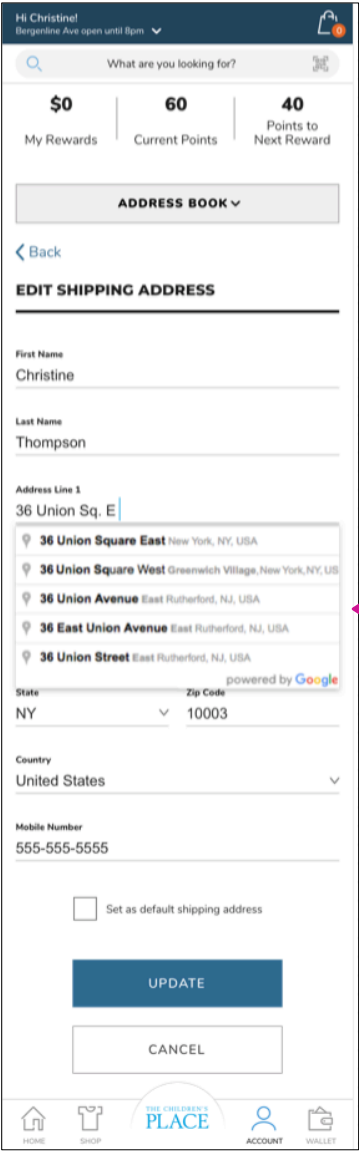
DRAFT_S5.0_06052019_AnnotComps.v1.8.graffle
Fri Jun 07 2019

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Initial Panel



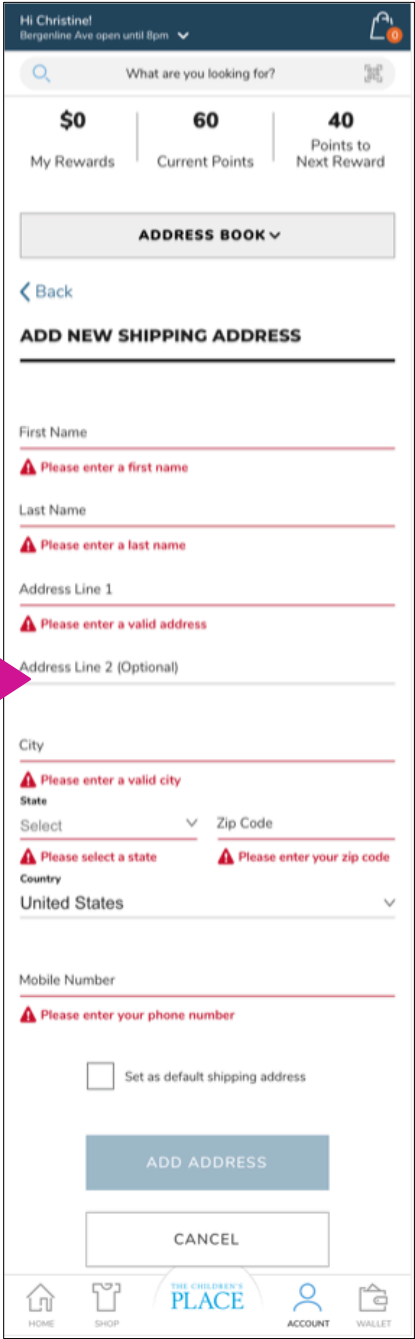
Edit Address



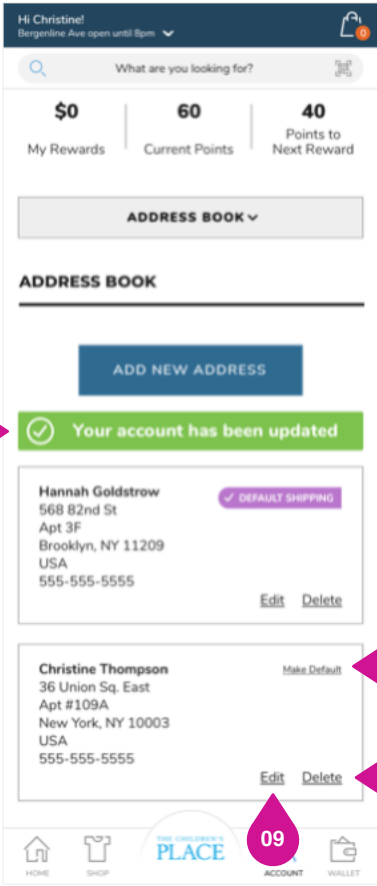
Add New Address Panel



Validation



Update Address Confirmation



Address Book - App

NOTES:

01. Section Navigation

Navigation to this section which was a side navigation in the desktop version is here as a pulldown menu. It contains access to all sections of My Account.

02. Add New Address Button

Takes user to add address form.

03. Back Link

Allows user to go back one step in the process.

04. Form Validation

Use real time validation for proper formatting and use auto suggest when available. Display corresponding error messages. When user selects from the auto suggest dropdown, the related fields auto-populate. Edit address page pre-populates address in the fields.

05. Use as a Default Shipping Address

Allow user to designate this address as a default shipping address. This will overwrite a previous default shipping address.

06. Add Address and Cancel Buttons

They should display a correct label depending on the form function. The values can be either Add Address, Add New Address or Update Address. Upon successful submission update the initial panel with address module. User can have up to 5 shipping addresses in the system. Adds Address Button is active only when all the validation conditions are met.

07. Confirmation Message

Please insert a Confirmation Message upon successful adding or updating an address.

08. Make Default Link

System updates account to make selected address the default. Confirmation message appears.

09. Edit Link

Opens up a page with the address repopulated in the form. Apply the same treatment as in adding new address.

10. Delete Link

This link opens a Lightbox popup overlay confirming user's decision to delete an address

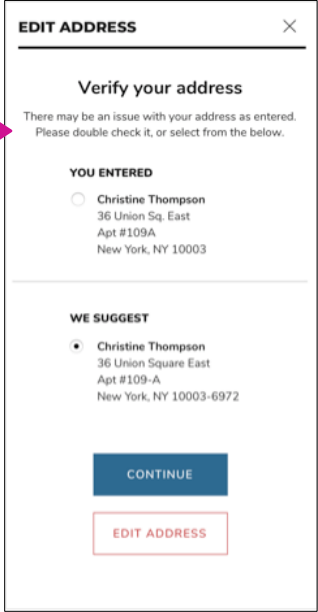
11. Verify Address

Suggest proper formatting of the address. User can accept either format or edit the address and return to this scree after editing. This screen is only presented to the user if a different address format is available.

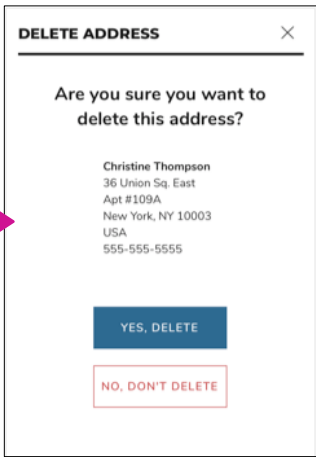
12. Delete Address Confirmation

Display a Lightbox popup confirming user's wish to delete the address. Clicking on "Yes Delete" button removes address and closes modal. Clicking on "No Don't Delete" or the X icon closes modal without removing the address.

Verify Address Format



Delete Address



Default Module

01

EDIT ADDRESS

Verify your address

There may be an issue with your address as entered. Please double check it, or select from the below.

YOU ENTERED

☐

Christine Thompson
36 Union Sq. East
Apt #109A
New York, NY 10003

WE SUGGEST

☒

Christine Thompson
36 Union Square East
Apt #109-A
New York, NY 10003-6972

CONTINUE

EDIT ADDRESS

Validation

02

EDIT ADDRESS

Verify your address

The house / building number is missing from your address. Please review and confirm your address.

YOU ENTERED

☐

Christine Thompson
AB Union Sq. East
Apt #109A
New York, NY 10003

WE SUGGEST

☒

Christine Thompson
36 Union Square East
Apt #109-A
New York, NY 10003-6972

CONTINUE

EDIT ADDRESS

System Error Message

05

Hi Christine!
Bergenline Ave open until 8pm

What are you looking for?

\$0

My Rewards

60

Current Points

40

Points to Next Reward

ADDRESS BOOK

Back

EDIT SHIPPING ADDRESS

Your action could not be completed due to a system error

First Name

Christi

Last Name

Thompson

Address Line 1

36 Union Sq. East

Address Line 2 (Optional)

Apt# 109A

City

New York

State

NY

Zip Code

10003

Country

United States

Mobile Number

555-555-5555

☐ Set as default shipping address

UPDATE

CANCEL

HOME

SHOP

THE CHILDREN'S PLACE

ACCOUNT

WALLET

Address Book - App - Additional Modules

NOTES:

01. Default Verify Address Modal
This is a default modal presented to the user if system registers discrepancies in address formatting. Official address format is checked by system but user has an option of continuing with their version of formatting.

02. Missing Address Data Modal
Display an additional message if there are missing elements in formatting.

Development team to confirm when this modal appear as opposed to default modal.

03. Confirm Address Modal
Display an additional message if system cannot verify the address.

Development team to confirm when this modal appear as opposed to default modal.

04. Credit Cards Delete Modal
If user is trying to delete a billing address display additional warning that associated credit cards will be also deleted.

05. System Error Message
If the user action can not be completed due to a system error, this error message is displayed.

Development team to confirm when this modal appear as opposed to default modal.

Confirming Address

03

EDIT ADDRESS

Verify your address

There may be an issue with your address as entered. Please double check it, or if you believe the address is correct, you can continue to the next step.

YOU ENTERED

Christine Thompson
36 Union Sq. East
Apt #109A
New York, NY 10003

CONTINUE

EDIT ADDRESS

Credit Cards Delete

04

DELETE ADDRESS

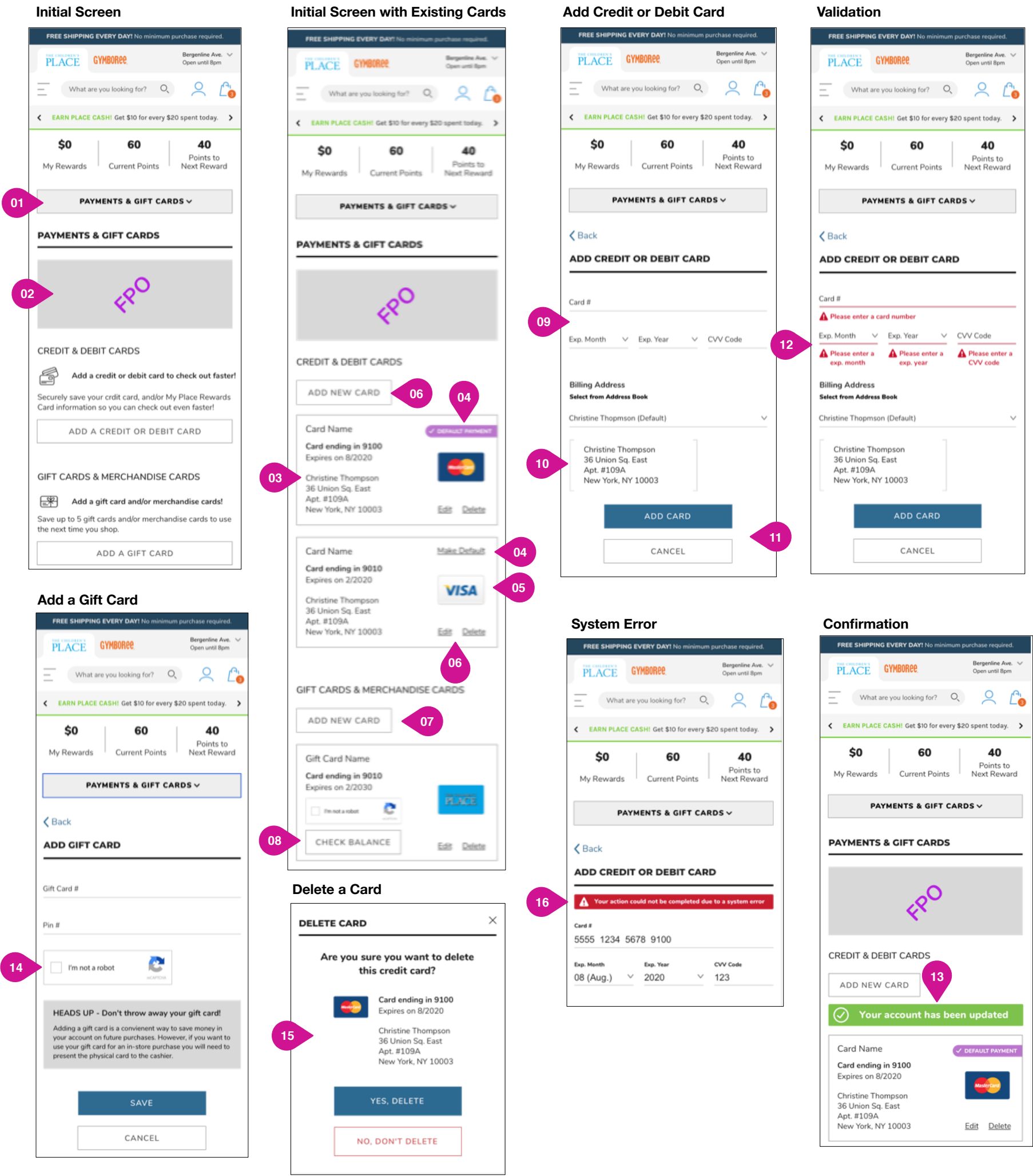
Are you sure you want to delete this address?

Credit cards associated with this address will also be deleted.

Christine Thompson
36 Union Sq. East
Apt #109A
New York, NY 10003
USA
555-555-5555

YES, DELETE

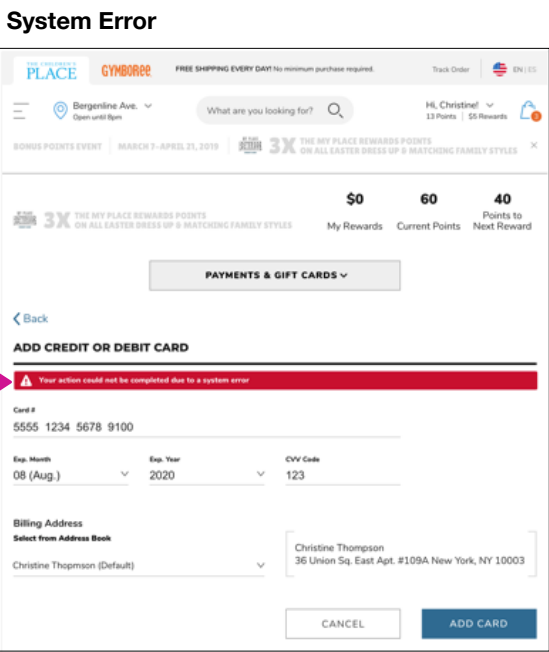
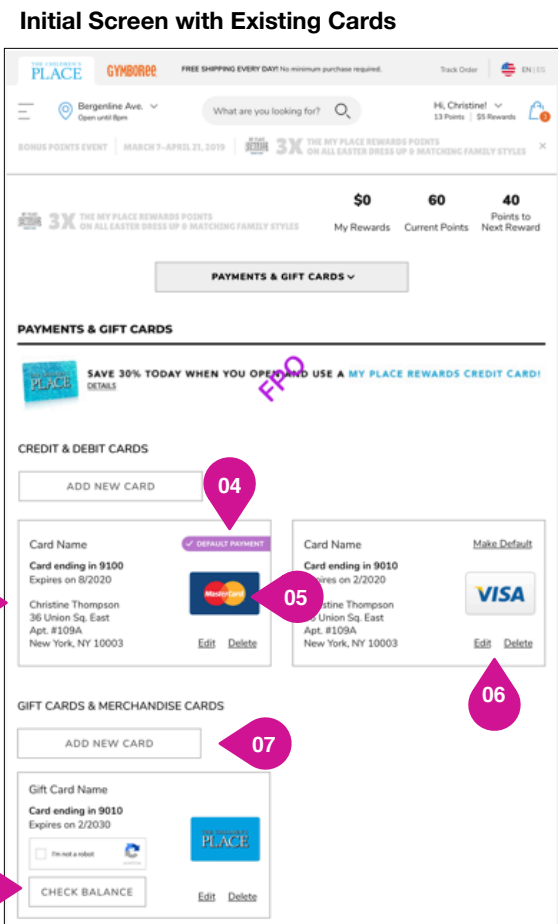
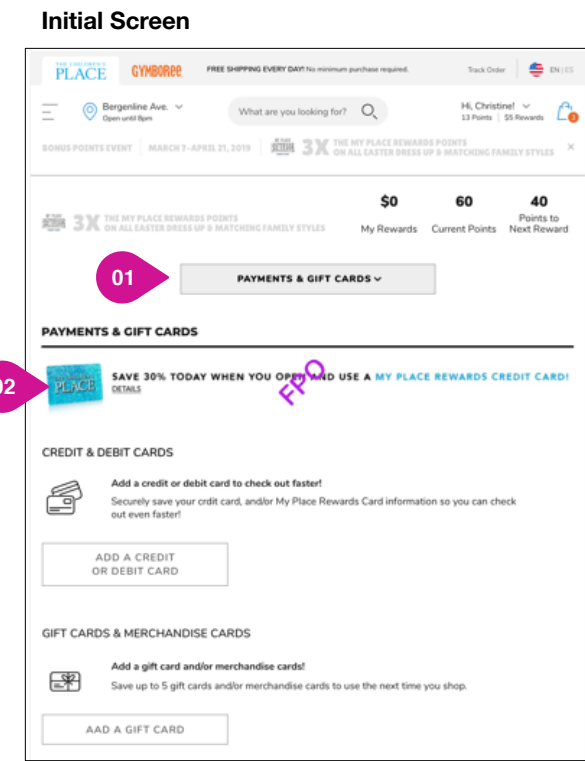
NO, DON'T DELETE



Payments & Gift Cards - Mobile

NOTES:

- 01. Section Navigation**
Navigation to this section which was a side navigation in the desktop version is here as a pulldown menu. It contains access to all sections of My Account.
- 02. Credit Card Offer**
Opens a Lightbox overlay with a Credit Card Offer details.
- 03. Existing Cards**
If user has any cards on file they would be displayed here.
- 04. Default Payment Card**
Badge indicates which card is a default payment card. Link allows user to change any card to be the default card.
- 05. Card Type**
Display card type.
- 06. Edit/Delete a Card Links**
Allow user to edit or delete a card information. Links to corresponding modal.
- 07. Add New Card Button**
Takes user to a corresponding Add Card screen.
- 08. Check Balance Button**
Allow user to view balance left on the Gift Card.
- 09. Card Information**
Development team to provide current state as we could not access this functionality.
- 10. Billing Address Dropdown**
Allow user to choose an address from the address book or to add new one.
- 11. Add Card and Cancel Button**
Add Card button validates card information for required field and proper formation before submitting. Cancel button returns user to the previous screen.
- 12. Validation**
Display validation messages in real time and after card info was submitted.
- 13. Confirmation Banner**
After successfully adding a card, display a confirmation message and add the card to the list below.
- 14. Captcha**
For verification of gift card form submission.
- 15. Delete a Card Modal**
Display a modal window with card information allowing user to confirm or cancel card delete operation.
- 16. System Error**
In case of system error display corresponding message.



Payments & Gift Cards - Tablet

NOTES:

01. Section Navigation
Navigation to this section which was a side navigation in the desktop version is here as a pulldown menu. It contains access to all sections of My Account.

02. Credit Card Offer
Opens a Lightbox overlay with a Credit Card Offer details.

03. Existing Cards
If user has any cards on file they would be displayed here.

04. Default Payment Card
Badge indicates which card is a default payment card. Link allows user to change any card to be the default card.

05. Card Type
Display card type.

06. Edit/Delete a Card Links
Allow user to edit or delete a card information. Links to corresponding modal.

07. Add New Card Button
Takes user to a corresponding Add Card screen.

08. Check Balance Button
Allow user to view balance left on the Gift Card.

Development team to provide current state as we could not access this functionality.

09. Card Information
Display default card information input fields. For Edit Modal variation, information is pre-populated.

10. Billing Address Dropdown
Allow user to choose an address from the address book or to add new one.

11. Add Card and Cancel Button
Add Card button validates card information for required field and proper formation before submitting. Cancel button returns user to the previous screen.

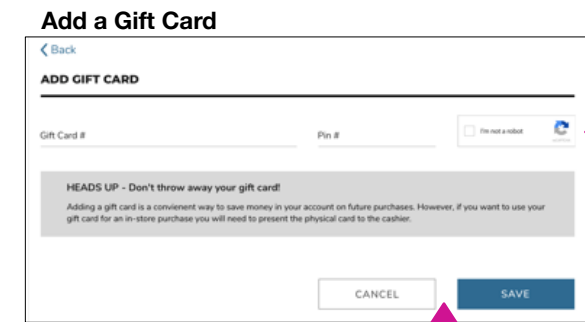
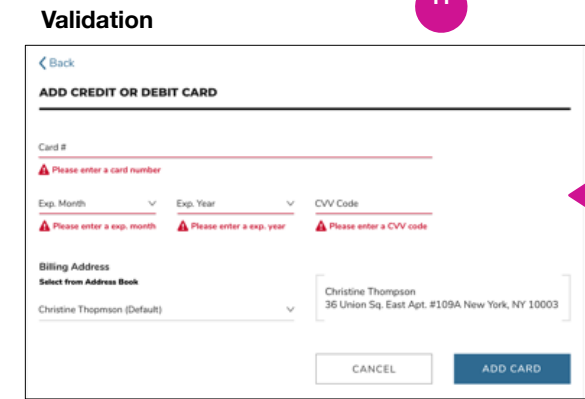
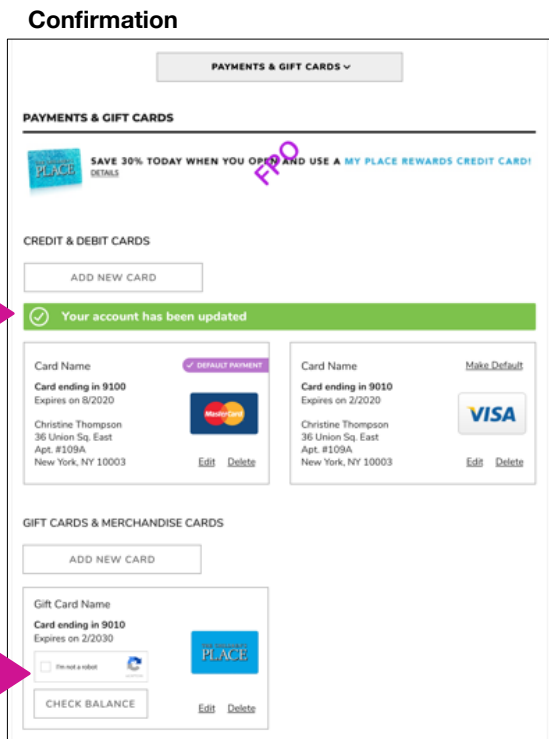
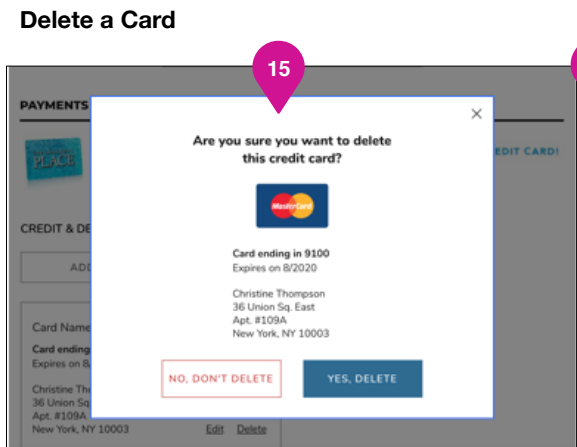
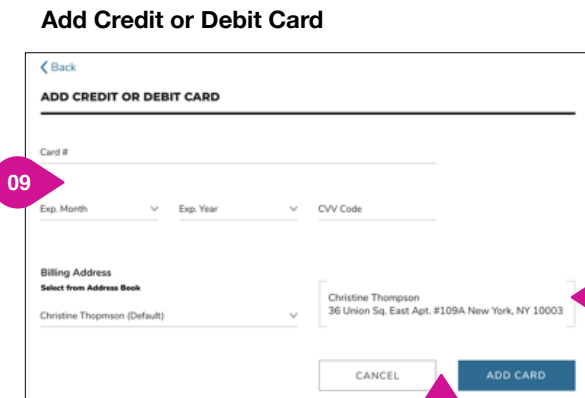
12. Validation
Display validation messages in real time and after card info was submitted.

13. Confirmation Banner
After successfully adding a card, display a confirmation message and add the card to the list below.

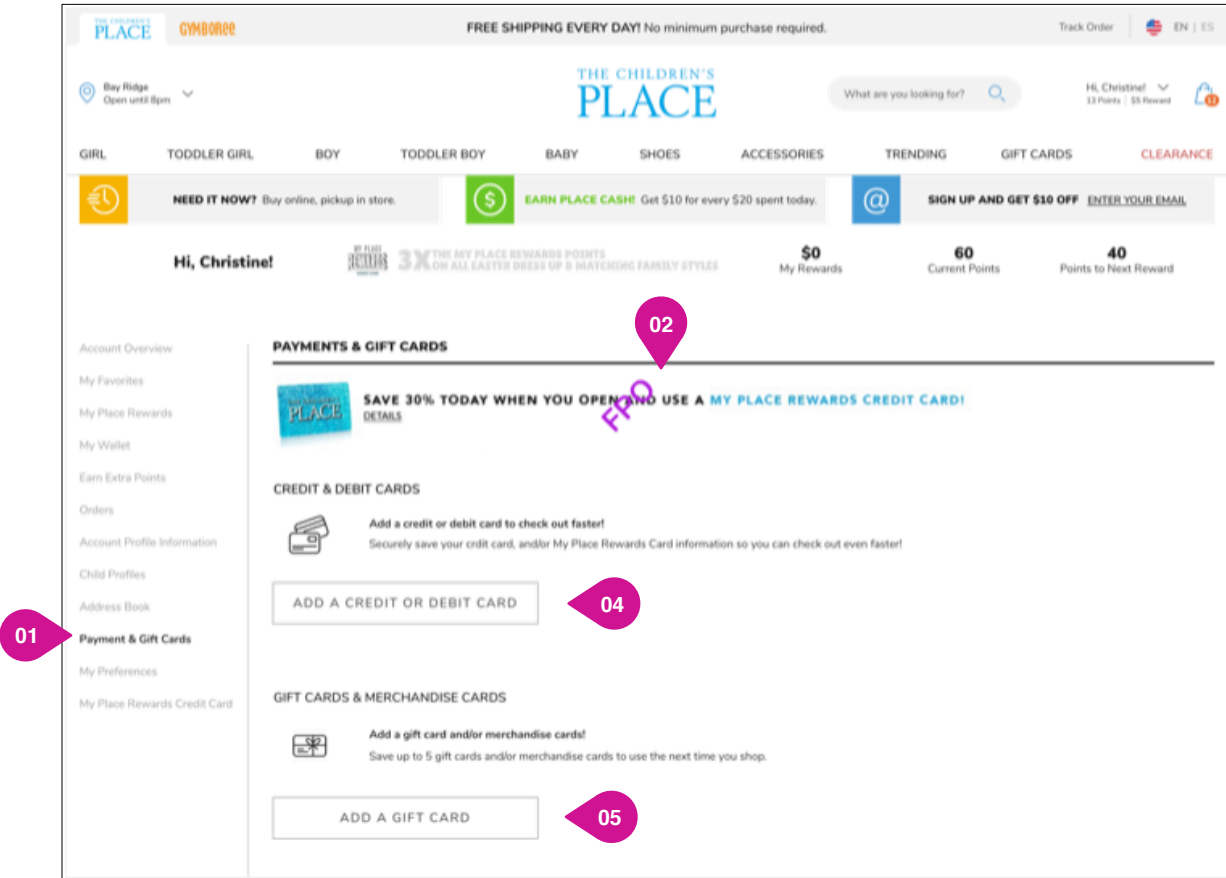
14. Captcha
For verification of gift card form submission.

15. Delete a Card Modal
Display a modal window with card information allowing user to confirm or cancel card delete operation.

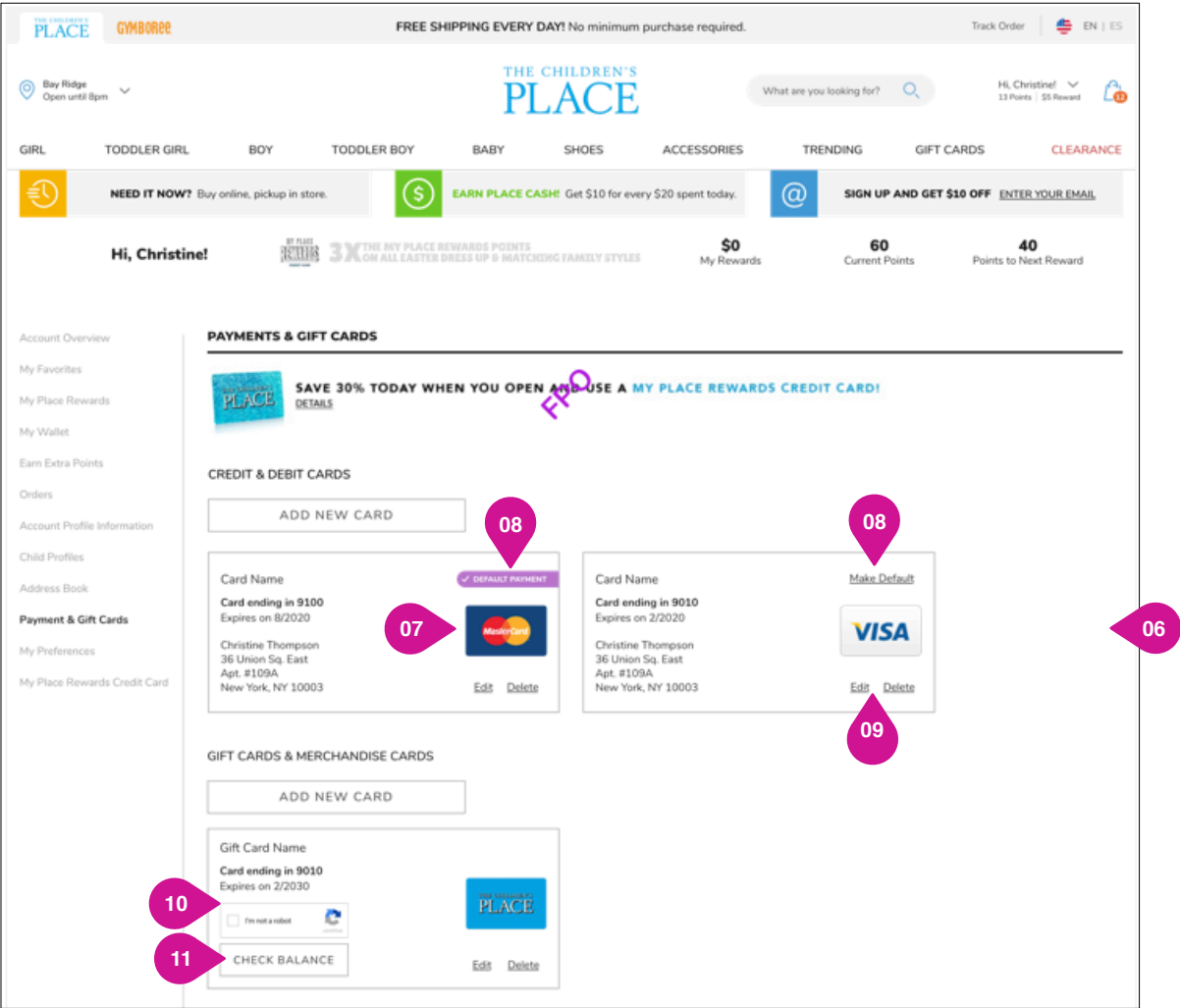
16. System Error
In case of system error display corresponding message.



Initial Screen



Initial Screen with Existing Cards



Payments & Gift Cards - Desktop

NOTES:

01. Side Navigation

Indicate location and disable the link.

02. Credit Card Offer Module

Opens a Lightbox overlay with a Credit Card Offer details.

Updated comp TK. Annotations shown here on screenshots of existing site.

03. Apply or Accept Offer Button

Links to credit card application form.

04. Add a Credit Card Button

Introduction to Credit Card section. Takes user to a dedicated subsection where user can add details of credit cards for faster checkout.

05. Add a Gift Card Button

Introduction to Gift/Merchandise Card section. Takes user to a dedicated subsection where user can add details of up to five gift cards for faster checkout.

06. Card List

If user has already some cards on file, do not display introductory message. Display list of credit cards instead.

07. Card Type

Display card type.

08. Default Card

Indicate which card is the default one. Allow user to designate any card to be the default one.

09. Edit/Delete a Card Links

Allow user to edit or delete a card information. Links to corresponding modal.

10. Captcha

For verification of gift card form submission.

11. Check Balance

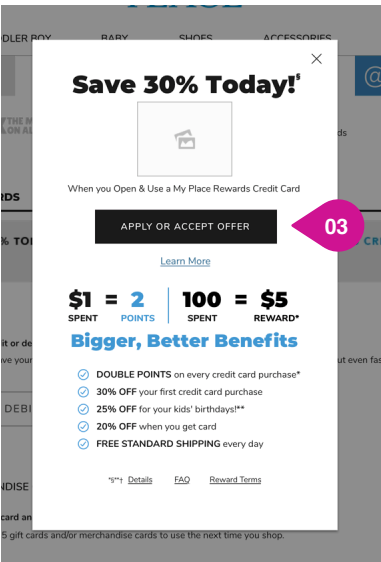
Allow user to view balance left on the Gift Card.

Development team to provide current state as we could not access this functionality.

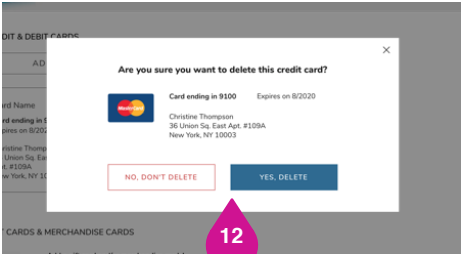
12. Delete Card Verification

Display a modal window with card information allowing user to confirm or cancel card delete operation.

Card Offer



Delete Card



Add a Credit Card Module with the Address

12

13

14

Back

ADD CREDIT OR DEBIT CARD

Card #

Exp. Month

Exp. Year

CVV Code

Billing Address

Select from Address Book

Christine Thompson (Default)

Christine Thompson
36 Union Sq. East Apt. #109A New York, NY 10003

CANCEL

ADD CARD

Validation

15

Back

ADD CREDIT OR DEBIT CARD

Card #

Exp. Month

Exp. Year

CVV Code

Billing Address

Select from Address Book

Christine Thompson (Default)

Christine Thompson
36 Union Sq. East Apt. #109A New York, NY 10003

CANCEL

ADD CARD

Payments & Gift Cards - Desktop (continued)

NOTES:

12. Card Information

Display default card information input fields. For Edit Modal variation, information is pre-populated.

13. Billing Address Dropdown

Allow user to choose an address from the address book or to add new one.

14. Add Card and Cancel Button

Add Card button validates card information for required field and proper formation before submitting. Cancel button returns user to the previous screen.

15. Validation

Display validation messages in real time and after card info was submitted.

16. Card Type

Display card type.

17. Confirmation Banner

After successfully adding a card, display a confirmation message and add the card to the list below.

18. Delete a Card Modal

Display a modal window with card information allowing user to confirm or cancel card delete operation.

Add a Credit Card Module without the Address

14

Payment & Gift Cards / Add a Credit or Debit Card

Card Number

Exp. Month

Exp. Year

Billing Address

First Name

Last Name

Address Line 1

Address Line 2 (Optional)

City

State

Zip Code

Country

CANCEL

ADD CARD

Add a Credit Card Module without the Address suggestion

13

Payment & Gift Cards / Add a Credit or Debit Card

Card Number

Exp. Month

Exp. Year

Billing Address

Select from address book

+ Add a new address

Pawel Tulin (default)
195 Franklin St.
4R,
Brooklyn, NY 11222

+ Add a new address

Please enter a valid street address

Last Name

Address Line 2 (Optional)

City

State

Zip Code

Country

CANCEL

ADD CARD

Card Type

16

Payment & Gift Cards / Add a Credit or Debit Card

Card Number

Exp. Month

Exp. Year

Billing Address

Select from address book

+ Add a new address

First Name

Last Name

Address Line 1

Address Line 2 (Optional)

City

State

Zip Code

Country

CANCEL

ADD CARD

Confirmation Message

17

Your account has been updated.

Credit & Debit Cards

ADD NEW

Credit Card

ending in 9345

Expires on 7/2020

Pawel Tulin

195 Franklin St. 4R, Brooklyn, NY 11222

Default Payment Method

Gift Cards & Merchandise Credits

Add gift cards and/or merchandise credits.

Save up to 5 gift cards and/or merchandise credits to use the next time you shop.

ADD A GIFT CARD

18

CREDIT & DEBIT CARDS

Are you sure you want to delete this credit card?

Card ending in 9100 Expires on 8/2020

Christine Thompson

36 Union Sq. East Apt. #109A New York, NY 10003

NO, DON'T DELETE

YES, DELETE

Back

ADD CREDIT OR DEBIT CARD

Your action could not be completed due to a system error

Card #

Exp. Month

Exp. Year

CVV Code

Billing Address

Select from Address Book

Christine Thompson (Default)

Christine Thompson
36 Union Sq. East Apt. #109A New York, NY 10003

CANCEL

ADD CARD

Add a Gift Card Module

Back

ADD GIFT CARD

Gift Card #

Pin #

☐ I'm not a robot



HEADS UP - Don't throw away your gift card!

Adding a gift card is a convenient way to save money in your account on future purchases. However, if you want to use your gift card for an in-store purchase you will need to present the physical card to the cashier.

CANCEL

ADD CARD

19

Validation

Payment & Gift Cards / Add Gift Cards or Merchandise Credits

Gift Card #

Pin #

01234567890123456780

12345

⚠ Please enter a valid gift card number

⚠ Please enter your gift card pin number

☒ I'm not a robot



HEADS UP - DON'T THROW AWAY YOUR GIFT CARD!

Adding a gift card is a convenient way to save money in your account for future purchases. However, if you want to use your gift card for an in-store purchase you will need to present the physical card to the cashier.

CANCEL

SAVE

02

Invalid Card Message

Payment & Gift Cards / Add Gift Cards or Merchandise Credits

Oops... The card and/or pin number you entered is incorrect. Please try again.

Gift Card #

Pin #

0123456789012345678

1234

☐ I'm not a robot



HEADS UP - DON'T THROW AWAY YOUR GIFT CARD!

Adding a gift card is a convenient way to save money in your account for future purchases. However, if you want to use your gift card for an in-store purchase you will need to present the physical card to the cashier.

CANCEL

SAVE

03

Payments & Gift Cards - Desktop (continued 2)

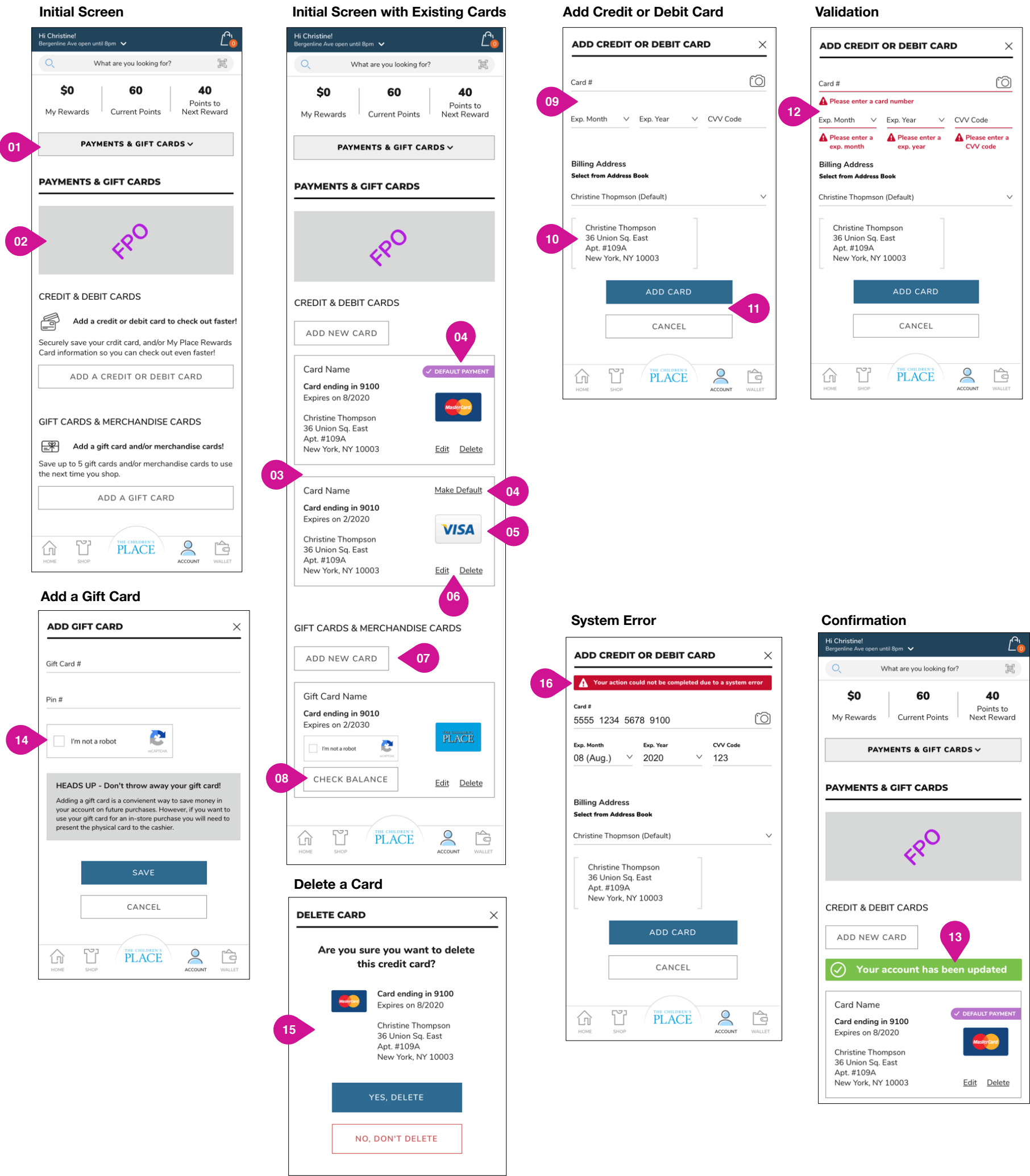
NOTES:

19. Disable Save Button
Initially Add Card button is inactive until validation conditions are met.

20. Validation
Check for required fields, proper formatting and captcha. Display corresponding messages in real time.

21. Invalid Card Number Message
If the card number is invalid display a corresponding message after submission.

Updated comps TK. Annotations shown here on screenshots of existing site.

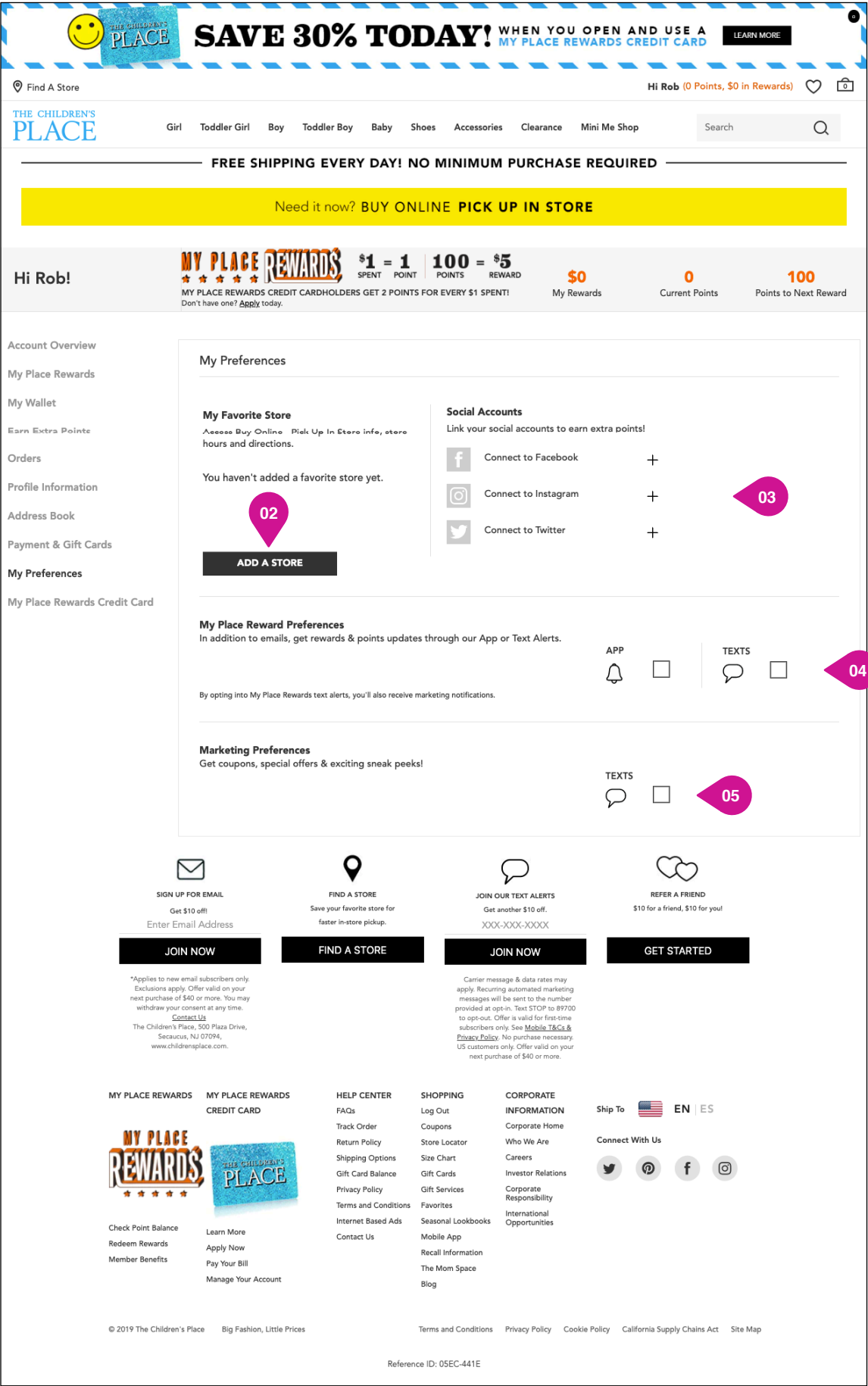


Payments & Gift Cards - App

NOTES:

- 01. Section Navigation**
Navigation to this section which was a side navigation in the desktop version is here as a pulldown menu. It contains access to all sections of My Account.
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- 03. Existing Cards**
If user has any cards on file they would be displayed here.
- 04. Default Payment Card**
Badge indicates which card is a default payment card. Link allows user to change any card to be the default card.
- 05. Card Type**
Display card type.
- 06. Edit/Delete a Card Links**
Allow user to edit or delete a card information. Links to corresponding modal.
- 07. Add New Card Button**
Takes user to a corresponding Add Card screen.
- 08. Check Balance Button**
Allow user to view balance left on the Gift Card.
- Development team to provide current state as we could not access this functionality.
- 09. Card Information**
Display default card information input fields. For Edit Modal variation, information is pre-populated.
- 10. Billing Address Dropdown**
Allow user to choose an address from the address book or to add new one.
- 11. Add Card and Cancel Button**
Add Card button validates card information for required field and proper formation before submitting. Cancel button returns user to the previous screen.
- 12. Validation**
Display validation messages in real time and after card info was submitted.
- 13. Confirmation Banner**
After successfully adding a card, display a confirmation message and add the card to the list below.
- 14. Captcha**
For verification of gift card form submission.
- 15. Delete a Card Modal**
Display a modal window with card information allowing user to confirm or cancel card delete operation.
- 16. System Error**
In case of system error display corresponding message.

My Account Panel



My Preferences

NOTES:

01. Side Navigation

Indicate location and disable the link.

02. Add/Edit Favorite Store

If user didn't specify favorite store this button takes user to a store locator page where s/he can find and designate a store to be a primary one. If the favorite store already exists this button changes state to Edit button where user can repeat store finding procedure and designate another store as primary,

03. Social Accounts

Links to corresponding social accounts login pages as popups.

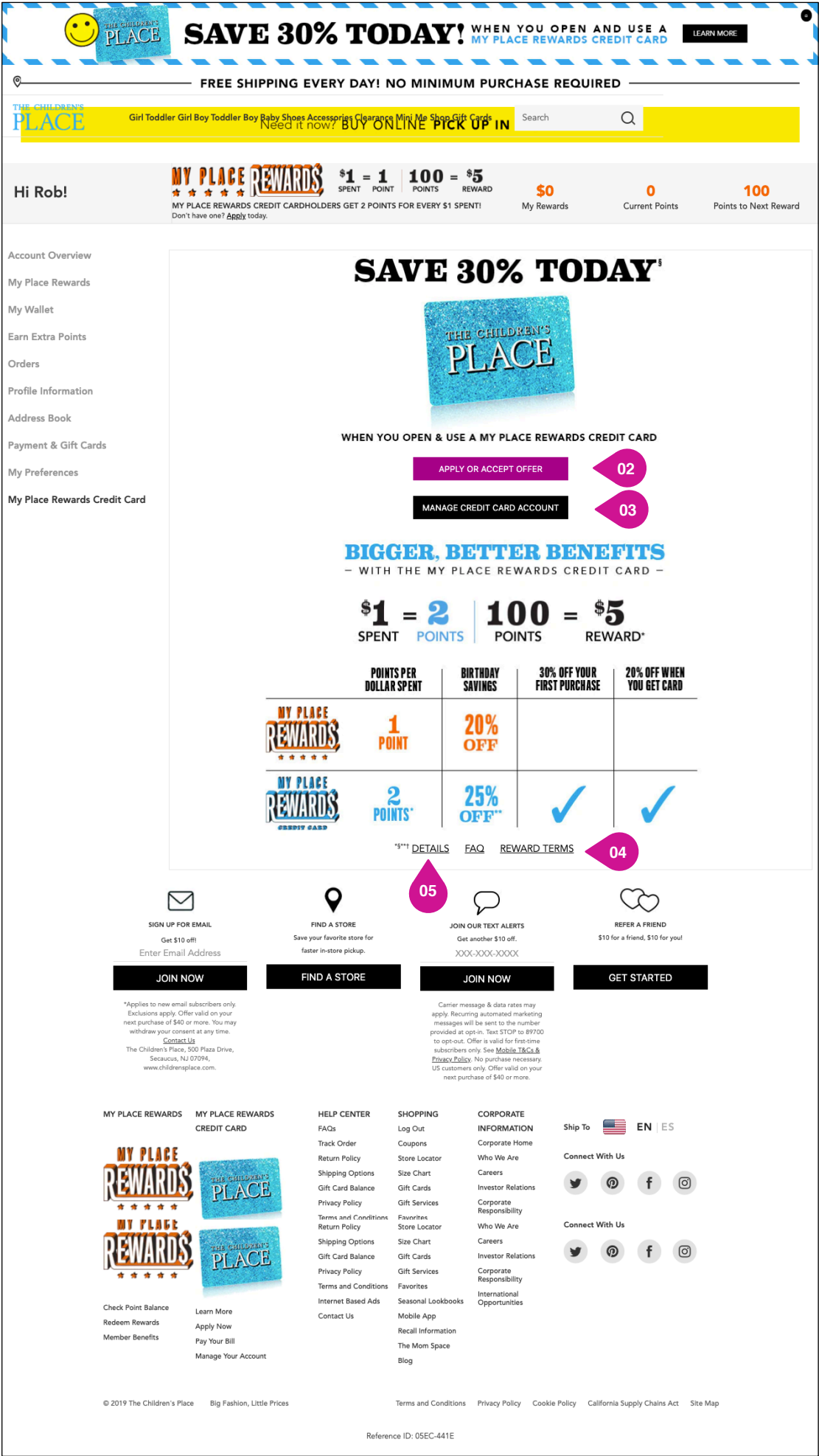
04. My Place Reward Preferences

By checking the checkboxes use can opt-in to an app push notifications and sms messages about upcoming rewards.To complete the process user will have to review additional information in the Lightbox popup window which is invoked when clicking on the check box. If the box is already checked a Lightbox popup confirming unsubscribing will be displayed.

05. Marketing Preferences

And opt-in to additional marketing promotions. Sim liar treatment as described above.

01



My Place Rewards Credit Card

NOTES:

01. Side Navigation

Indicate location and disable the link.

02. Apply or Accept Offer Button

Takes user to Credit Card application in different section of the website.

03. Manage Credit Card Account

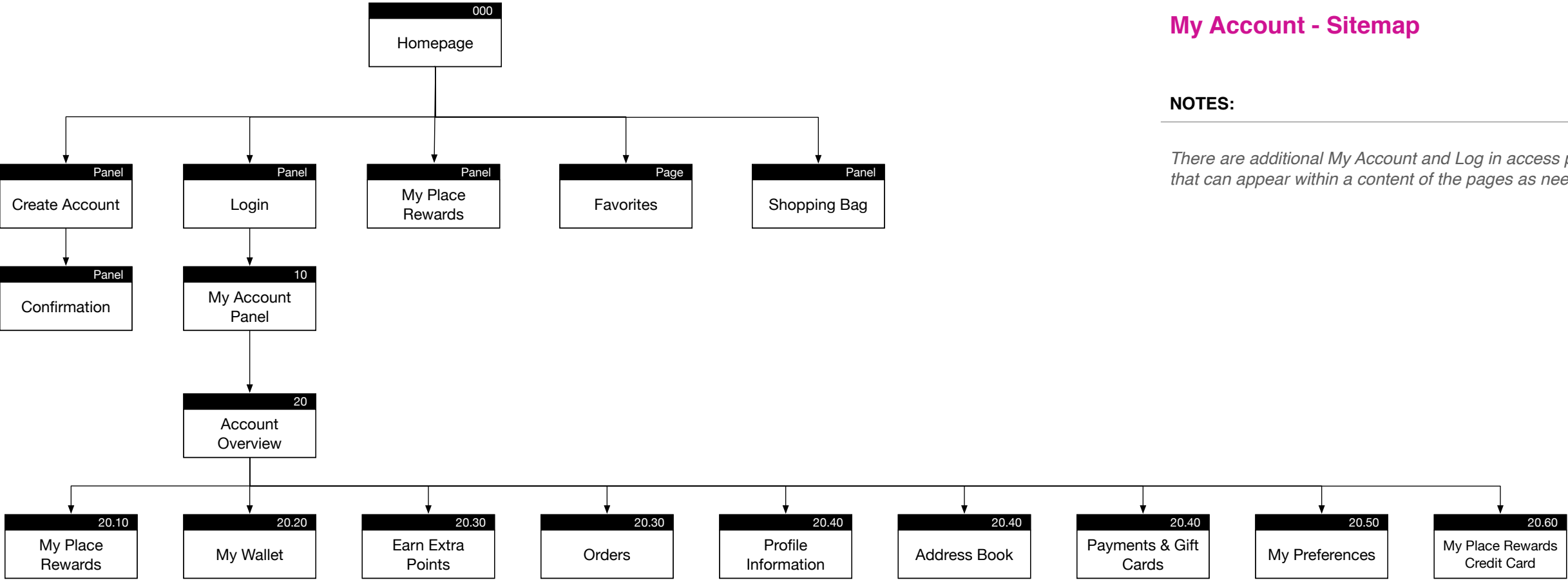
Takes user to a separate website with card account management.

04. FAQ and Reward Terms Links

Takes user to a corresponding help section of the website.

05. Details

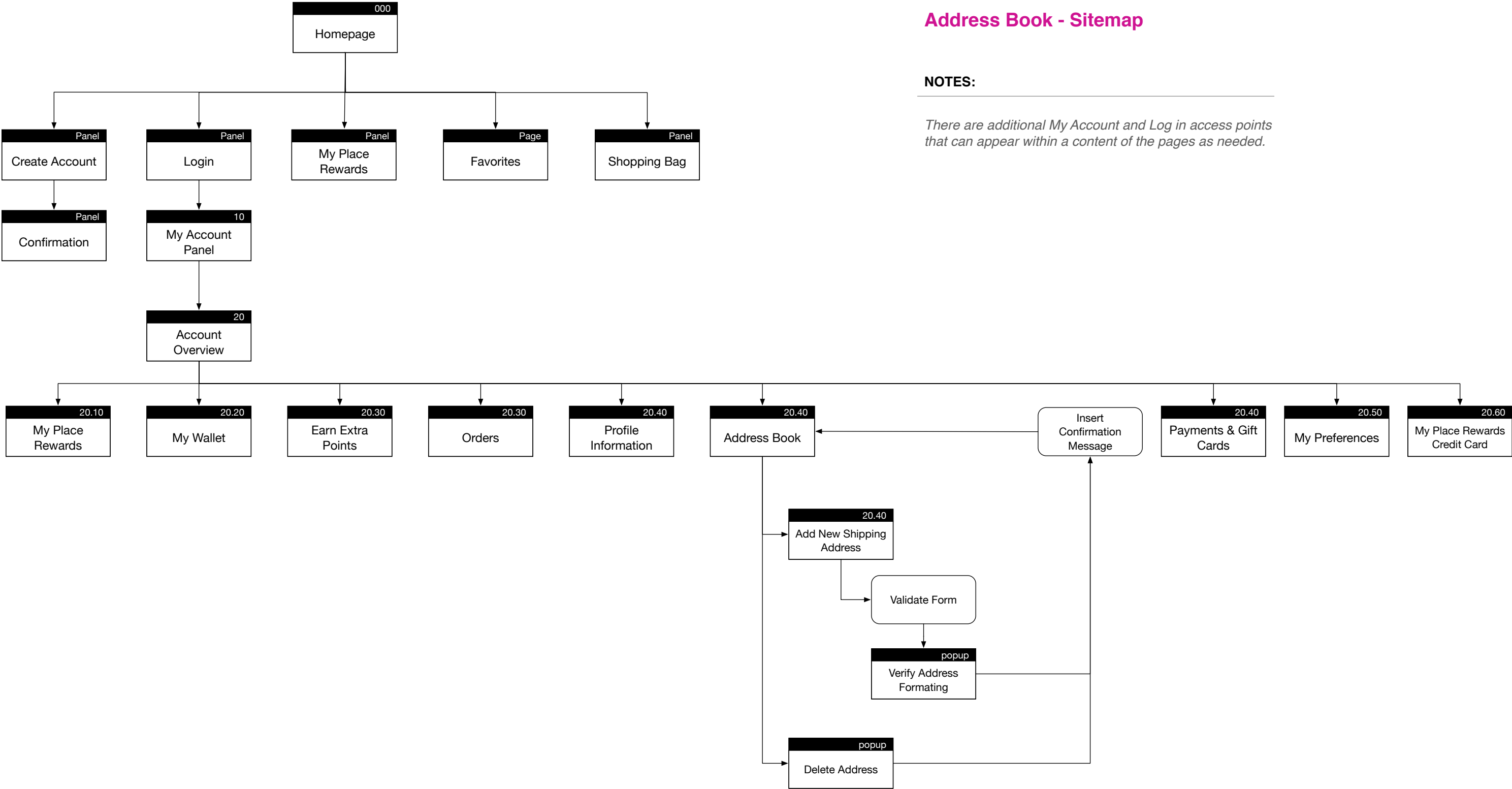
Takes user to a benefit details page.



My Account - Sitemap

NOTES:

There are additional My Account and Log in access points that can appear within a content of the pages as needed.



Address Book - Sitemap

NOTES:

There are additional My Account and Log in access points that can appear within a content of the pages as needed.